

A new, improved version of OneGate will be available on 15/07/2019

When the new graphic interface for the OneGate application was introduced at the beginning of 2019, many of our users gave the NBB their opinions and impressions on this new version. Some of them specifically reported having problems with it, sometimes major ones, related to display problems, slowness, or ambiguity within the application.

This feedback has enabled the NBB to analyse all these various issues and to design and make some improvements to the OneGate interface. These are already being tried out in a test version and will be available in a production environment as of 15/07/2019.

They are summarised briefly below.

The main changes

A simplified homepage

Many users found the old OneGate home page overloaded, confusing and were lost in it. The new home page is now ultra-simple. It sets out information plainly and concisely, with clear links to the different parts of the application.

Better information on your uploaded files

A new notification system keeps you informed of the state of file uploads that you have made during your session. The notifications indicate the processing status of each file uploaded and, when this is finished, enables you to access the feedback report. In the case of files in CSV format, the notification even offers you direct access to the form in question.

Easier browsing through your forms

When filling in certain forms (notably INTRASTAT) manually, some users said they found it slow and encountered fluidity problems. The display of several fields in these forms has been modified to improve performance. In addition, the browsing-action within the reports through the use of the TAB-key has also been made more convenient.

However, it is still very important to keep your internet browser updated and to try and limit the number of different programs that you have running at the same time on your computer so as to guarantee the best possible performance on OneGate.

Details for ease of use

Lastly, a few points of detail in the way OneGate works have also been adapted to make it more user-friendly. They range from the addition of information messages when you click on some of the buttons to the adaptation of several of the icons, including the introduction of new links for faster and more explicit access to the functionality required.

Your view matters!

We hope that this new version of OneGate that we are offering will better meet your needs as a user of the application. Please do not hesitate to let us know your impression or any comments, by writing to access.onegate@nbb.be, so that we can make further improvements in future versions.