

## **FIRST CONNECTION WITH AN ELECTRONIC CERTIFICATE BY USERS REGISTERED WITH ONEGATE**

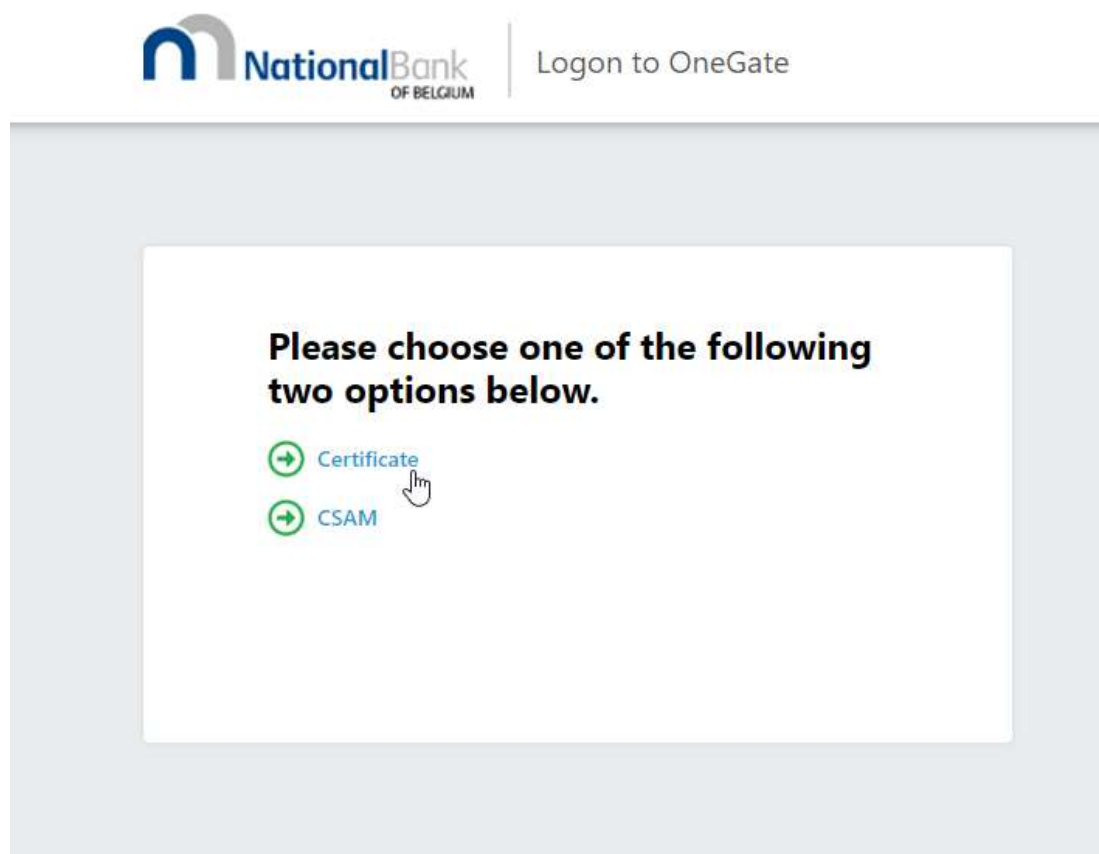
The system to manage access by electronic certificate for authentication purposes has recently been updated.

Users who already have an electronic certificate to connect to OneGate have been migrated to the National Bank of Belgium's new management system. However, they will need to re-identify themselves in order to retrieve their certificate information in the new system.

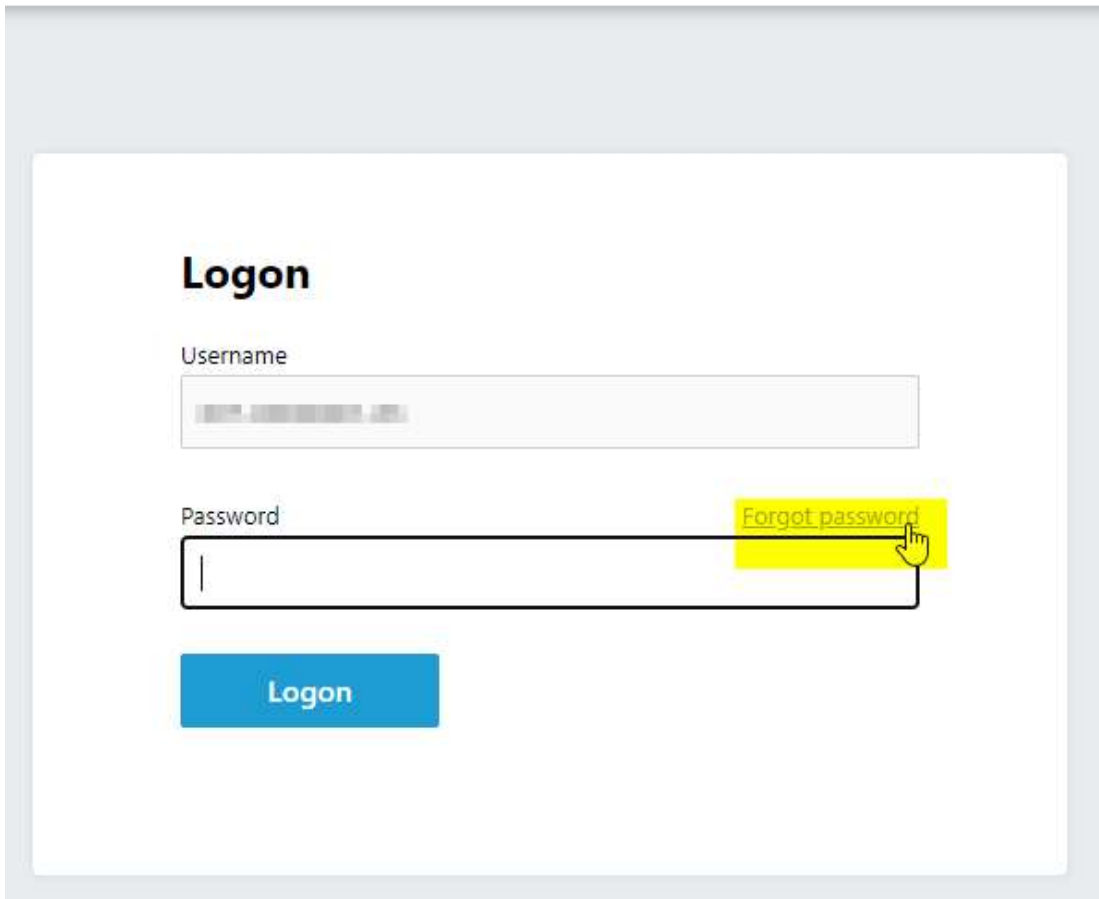
A number of steps are required to retrieve certificate information and set a password for connection to OneGate.

### **STEP 1 - LOG ON TO THE EXTERNAL USER MANAGEMENT PORTAL**

It is first necessary to log on to OneGate (<https://onegate.nbb.be>) and choose the first option, "Certificate":



Next, click on "Forgot password":



## Logon

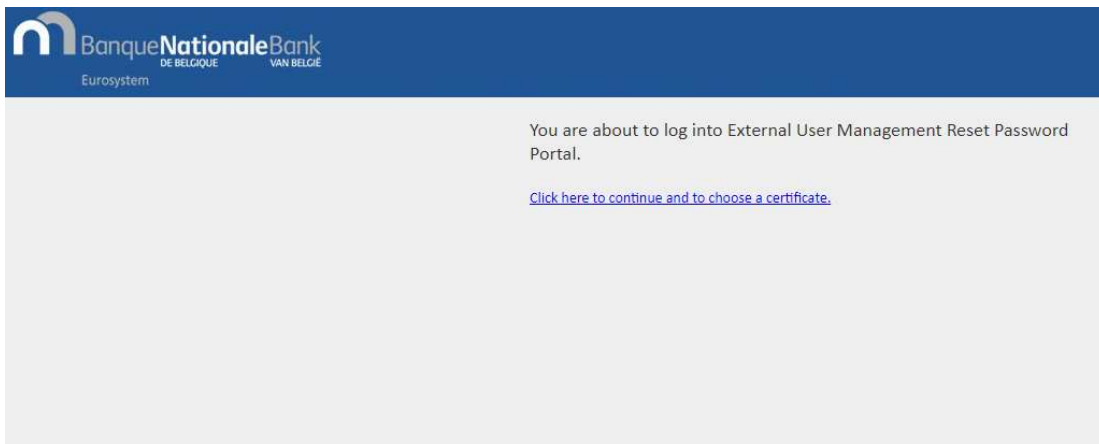
Username


Password

[Forgot password](#)

**Logon**

Click on “Click here to continue and to choose a certificate”:



 **Banque Nationale Bank**  
DE BELGIQUE VAN BELGIË  
Eurosystem

You are about to log into External User Management Reset Password Portal.

[Click here to continue and to choose a certificate.](#)

## STEP 2 - CHOOSE A PASSWORD

The new external user management portal requires a password, which you will be asked to enter each time you log on to OneGate.

Please enter a password in the fields provided, then click on “Validate”:

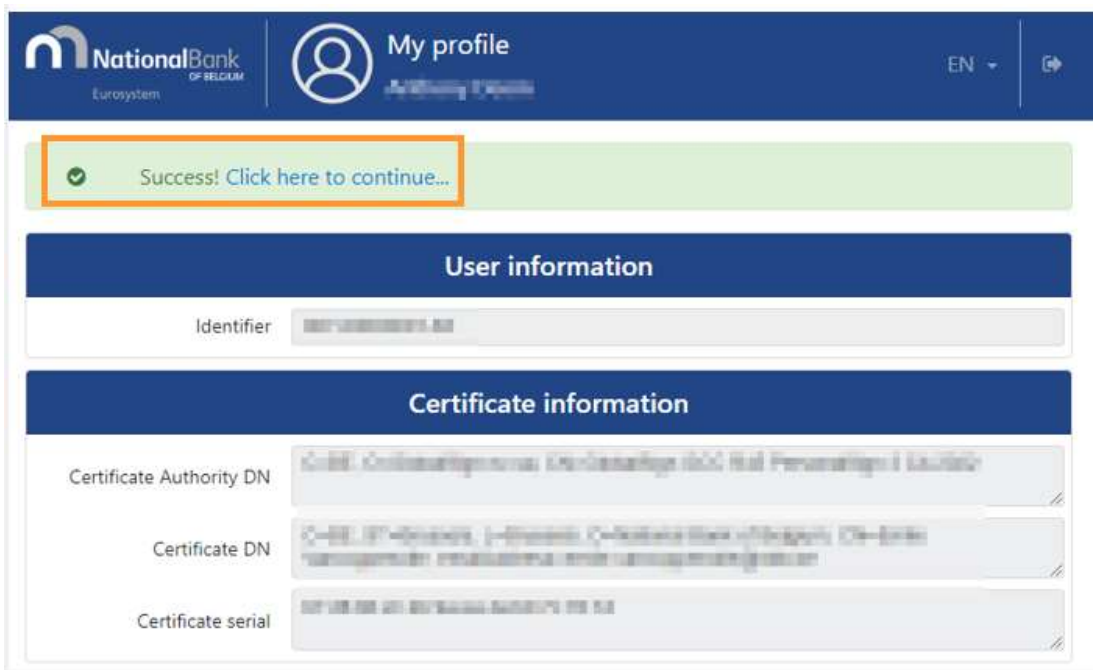
The screenshot displays the user management interface for the National Bank of Belgium. At the top, there is a header with the bank's logo, 'NationalBank OF BELGIUM Eurosystem', a 'My profile' section with a user icon, and a language selector set to 'EN'. Below the header, the 'User information' section contains an 'Identifier' field. The 'Password' section features two input fields: 'Password \*' and 'Confirm password \*', both highlighted with an orange border and a red '1' in a circle. A light blue informational message states: 'Your password should be 14 characters long minimum and must be complex.' Below this, the 'Certificate information' section shows three read-only fields: 'Certificate Authority DN', 'Certificate DN', and 'Certificate serial', with a red '2' in a circle next to the 'Certificate serial' field. At the bottom, there are two buttons: 'Clear' and 'Validate', with the 'Validate' button highlighted by an orange border.



Please note that this password will be valid for a period of 60 days.

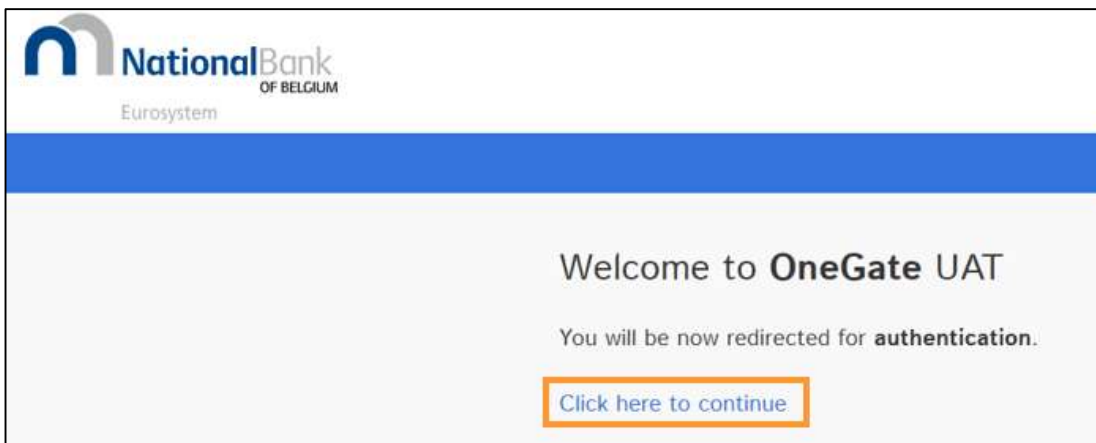
### **STEP 3 - CONFIRM YOUR CERTIFICATE INFORMATION**

Once you have set a password, you will need to log on again by clicking on “Click here to continue” to confirm your certificate information:



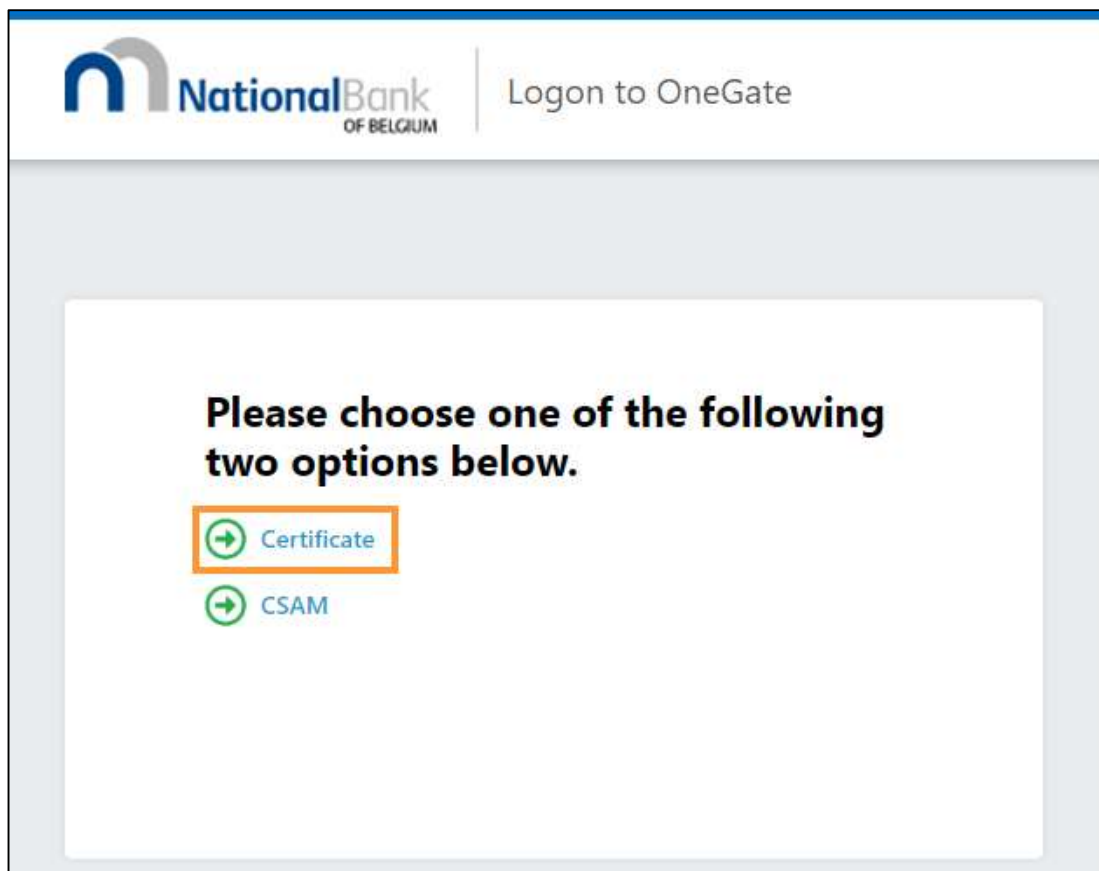
The screenshot shows the 'My profile' page of the National Bank of Belgium. At the top, there is a blue header with the bank's logo and 'Eurosystem' on the left, a user profile icon and 'My profile' on the right, and 'EN' with a dropdown arrow and a refresh icon on the far right. Below the header, a green success message box with a checkmark icon and the text 'Success! Click here to continue...' is highlighted with an orange border. The main content area is divided into two sections: 'User information' and 'Certificate information'. The 'User information' section has a label 'Identifier' and a corresponding input field. The 'Certificate information' section has three labels: 'Certificate Authority DN', 'Certificate DN', and 'Certificate serial', each followed by a text area containing technical certificate data.

You will then be directed to the OneGate login page. Click on “Click here to continue”:





The screenshot shows the OneGate UAT login page. At the top left is the National Bank of Belgium logo and 'Eurosystem'. The main content area has a blue horizontal bar. Below it, the text 'Welcome to OneGate UAT' is displayed in a large font. Underneath, it says 'You will be now redirected for authentication.' At the bottom, a button with the text 'Click here to continue' is highlighted with an orange border.

Choose the first option, "Certificate", to go to the user and certificate information confirmation page.



Check your details and correct them if necessary, then click on “Validate”:



 **My profile**
EN ▾
➔

**⚠** The way we are identifying you has changed, could you please check your information and confirm them? Thank you for your cooperation.

**User information**

|               |   |
|---------------|---|
| Identifier *  | <input type="text" value="0001-123456789-012"/>   |
| First name *  | <input type="text" value="Anthony"/>              |
| Last name *   | <input type="text" value="Dumas"/>                |
| Mail *        | <input type="text" value="anthony.dumas@nbb.be"/> |
| Company       | <input type="text"/>                              |
| KBO/BCE       | <input type="text"/>                              |
| Contact phone | <input type="text"/>                              |
| Address       | <input type="text"/>                              |
| Postal code   | <input type="text"/>                              |
| City          | <input type="text"/>                              |
| Country       | <input type="text" value="BE"/>                   |

**Certificate information**





|                          |   |
|--------------------------|---|
| Certificate Authority DN | <input type="text" value="CN=Overheids CA voor Personeel/Overheids CA voor de Overheidsinstellingen (C=BE)"/> |
| Certificate DN           | <input type="text" value="CN=Anthony Dumas, OU=Overheidsinstellingen, O=Overheidsinstellingen (C=BE)"/>       |
| Certificate serial       | <input type="text" value="12345678901234567890"/>   |

Clear

Validate

## STEP 4 - CONNECT TO ONEGATE

To connect to OneGate, click on “Click here to continue”:



My profile
EN



✔ Success! [Click here to continue...](#)

**User information**

|               |   |                           |
|---------------|---|---------------------------|
| Identifier    | <input type="text" value="00000000000000000000"/> |                           |
| First name    | <input type="text" value="WILHELM"/>              |                           |
| Last name     | <input type="text" value="DEWIL"/>                |                           |
| Mail          | <input type="text" value="wilhelm.dewil@nbb.be"/> |                           |
| Company       | <input type="text"/>                              |                           |
| KBO/BCE       | <input type="text"/>                              |                           |
| Contact phone | <input type="text"/>                              |                           |
| Address       | <input type="text"/>                              |                           |
| Postal code   | <input type="text"/>                              | City <input type="text"/> |
| Country       | <input type="text"/>                              |                           |

**Certificate information**

|                          |   |
|--------------------------|---|
| Certificate Authority DN | <input type="text" value="CN=Certificat (BCE) van Financiële Instellingen, O=Certificat (BCE)"/>                                  |
| Certificate DN           | <input type="text" value="CN=wilhelm.dewil@nbb.be, OU=Wilhelm Dewil, OU=Financiële Instellingen van België, O=Certificat (BCE)"/> |
| Certificate serial       | <input type="text" value="12345678901234567890"/>   |

**ONEGATE CONTACT INFORMATION**

Email: [access.onegate@nbb.be](mailto:access.onegate@nbb.be)

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