

FIRST CONNECTION WITH AN ELECTRONIC CERTIFICATE BY USERS REGISTERED WITH ONEGATE

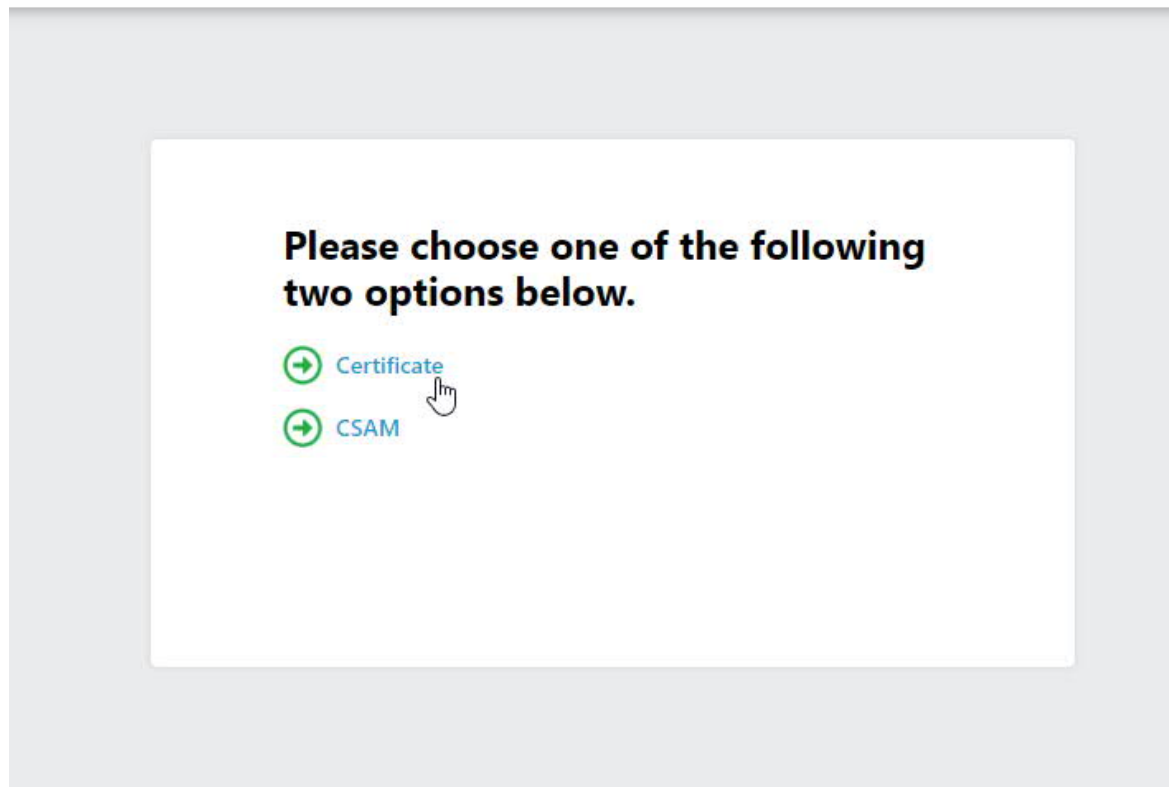
The system to manage access by electronic certificate for authentication purposes has recently been updated.

Users who already have an electronic certificate to connect to OneGate have been migrated to the National Bank of Belgium's new management system. However, they will need to re-identify themselves in order to retrieve their certificate information in the new system.

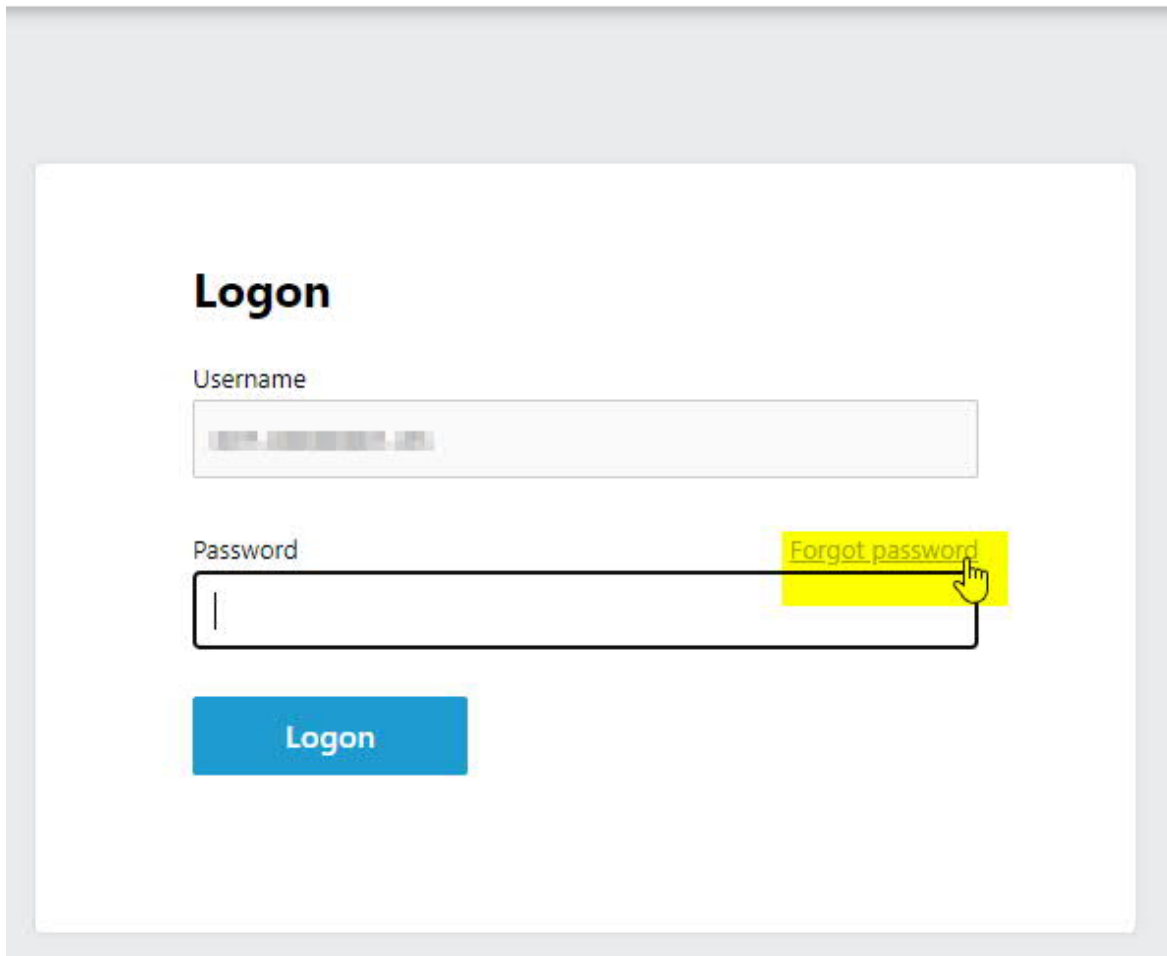
A number of steps are required to retrieve certificate information and set a password for connection to OneGate.

STEP 1 - LOG ON TO THE EXTERNAL USER MANAGEMENT PORTAL

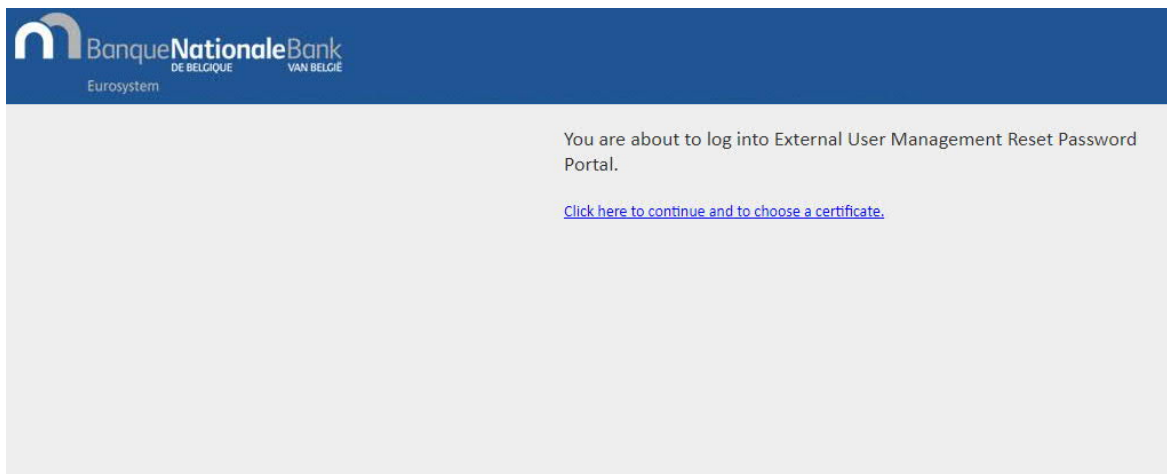
It is first necessary to log on to OneGate (<https://a-onegate.nbb.be>) and choose the first option, "Certificate":



Next, click on "Forgot password":



Click on “Click here to continue and to choose a certificate”:



STEP 2 - CHOOSE A PASSWORD

The new external user management portal requires a password, which you will be asked to enter each time you log on to OneGate.

Please enter a password in the fields provided, then click on “Validate”:

The screenshot displays the user management interface for the National Bank of Belgium. At the top, the logo and name 'NationalBank OF BELGIUM Eurosystem' are visible on the left, and 'My profile' with a user icon and language selector 'EN' are on the right. The main content area is divided into three sections:

- User information:** Contains a single text input field for the 'Identifier'.
- Password:** Contains two text input fields for 'Password *' and 'Confirm password *'. A red circle with the number '1' highlights these fields. Below them is a blue information box stating: 'Your password should be **14 characters long minimum** and must be **complex**.'
- Certificate information:** Contains three text input fields for 'Certificate Authority DN', 'Certificate DN', and 'Certificate serial'. A red circle with the number '2' highlights the 'Validate' button at the bottom right of this section.

At the bottom of the form, there are two buttons: 'Clear' and 'Validate'.



Please note that this password will be valid for a period of 60 days.

STEP 3 - CONFIRM YOUR CERTIFICATE INFORMATION

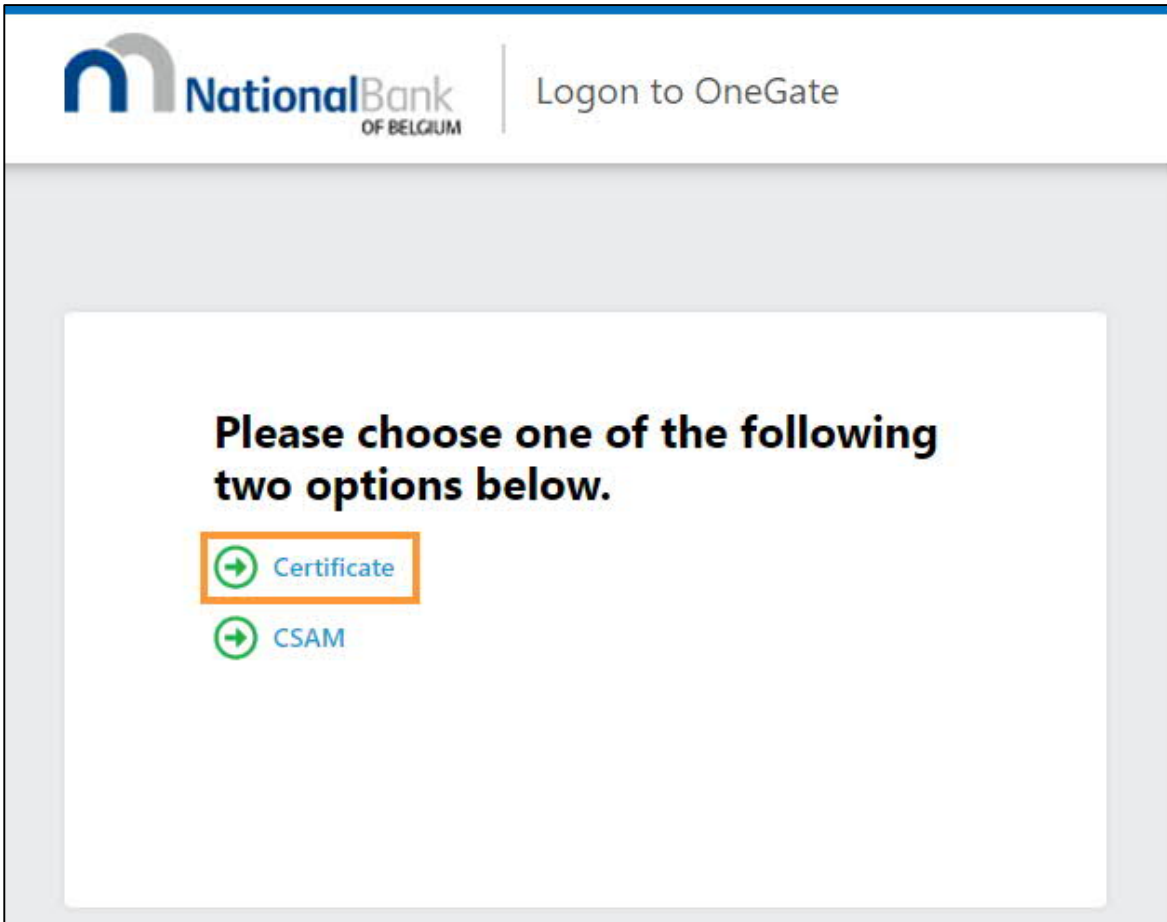
Once you have set a password, you will need to log on again by clicking on “Click here to continue” to confirm your certificate information:


The screenshot shows the 'My profile' page of the National Bank of Belgium. At the top, there is a navigation bar with the bank's logo, 'NationalBank OF BELGIUM Eurosystem', a user profile icon, and the text 'My profile'. A language dropdown menu is set to 'EN'. Below the navigation bar, a green success message is displayed: 'Success! Click here to continue...'. The main content area is divided into two sections: 'User information' and 'Certificate information'. The 'User information' section shows an 'Identifier' field with a blurred value. The 'Certificate information' section displays three fields: 'Certificate Authority DN', 'Certificate DN', and 'Certificate serial', all containing blurred text.

You will then be directed to the OneGate logon page. Click on “Click here to continue”:

The screenshot shows the OneGate UAT logon page. At the top left, there is the National Bank of Belgium logo and the text 'NationalBank OF BELGIUM Eurosystem'. The main content area features a blue header bar. Below the header, the text 'Welcome to OneGate UAT' is displayed, followed by the message 'You will be now redirected for authentication.' At the bottom of the page, there is a button labeled 'Click here to continue' which is highlighted with an orange border.

Choose the first option, "Certificate", to go to the user and certificate information confirmation page.



 NationalBank
OF BELGIUM


Logon to OneGate

Please choose one of the following two options below.

Certificate

CSAM

Check your details and correct them if necessary, then click on “Validate”:


My profile
EN ▾

⚠ The way we are identifying you has changed, could you please check your information and confirm them? Thank you for your cooperation.

User information

Identifier *	<input type="text" value="12345678901234567890"/>
First name *	<input type="text" value="John"/>
Last name *	<input type="text" value="Doe"/>
Mail *	<input type="text" value="john.doe@nationalbank.be"/>
Company	<input type="text"/>
KBO/BCE	<input type="text"/>
Contact phone	<input type="text"/>
Address	<input type="text"/>
Postal code	<input type="text"/>
	City <input type="text"/>
Country	<input type="text" value="BE"/>

Certificate information

Certificate Authority DN	<input type="text" value="CN=Certificatie BCC, OU=Personeel, O=CPA, OU=CPA, O=Certificatie BCC, C=BE"/>
Certificate DN	<input type="text" value="CN=John Doe, OU=John Doe, O=CPA, OU=CPA, O=Certificatie BCC, C=BE"/>
Certificate serial	<input type="text" value="12345678901234567890"/>

Clear

Validate

ONEGATE CONTACT INFORMATION

Email: access.onegate@nbb.be

Telephone: 02/ 221.49.39 (FR) or 02/ 221.54.86 (NL)