Grouping: PU340 - Services to businesses and individuals

			AMOUNTS		NUM. OF	F ENTERP.	
	Codes -	Complete	Abbreviated		Comp.		
= = = 2 BALANCE SHEET AFTER APPROPRIATION = = = < < < < Amounts in thousands of EUR > > >							
2.1.ASSETS							
1.1.1.FIXED ASSETS	20/28	259.947.226	76.486.531	336.433.757	6.370	    138.388	
A.Formation expenses	20	79.681	33.201	112.883	321	4.787	
B.Intangible fixed assets	21	4.597.342	1.830.551	6.427.893	1.928	   19.946	
<pre>C.Tangible fixed assets     Land and buildings     Plant, machinery</pre>	22/27   22   23	47.878.673  28.358.275  5.936.557	49.409.335 41.902.721 1.809.070	97.288.008 70.260.997 7.745.627	2.761		
<pre>and equipment . Furniture and vehicles</pre>	24	1.041.986	1.824.053	2.866.040	3.484	98.726	
. Leasing and similar rights	25	2.098.766	836.618	2.935.384	587	5.871	
. Other tangible fixed assets . Assets under construction and advance payments	26   27	7.438.859 3.004.228	2.170.685 866.188	9.609.544 3.870.416	1.901		
D.Financial fixed assets . Affiliated enterprises - Participating interests	28 280/1 280	207.391.530 203.214.258 88.469.739	25.213.445	232.604.974	4.429 2.473 2.318	62.836	
<ul> <li>Amounts receivable</li> <li>Other enterprises linked by participating interests</li> </ul>	281   282/3	114.744.519	*   *	*	510 439	* *   *	
<ul> <li>Participating interests</li> <li>Amounts receivable</li> <li>Other financial assets</li> <li>Shares</li> <li>Amounts receivable and cash guarantees</li> </ul>	282 283 284/8 284 285/8	1.657.011 692.259 1.828.002 662.290 1.165.712	*	* * *	426 77 3.051 542 2.835	* * *	
2.1.2.CURRENT ASSETS	29/58	406.355.208	51.276.481	457.631.689	7.232	149.127	
A.Amounts receivable after more than one year	29	139.839.444	3.027.560	142.867.004	871	6.640	
. Trade debtors . Other amounts receivable	290 291	6.850.714 132.988.730	433.997 2.593.562	7.284.711 135.582.292	146 753	1.165 5.690	
B.Stocks and contracts in progress	3	7.959.329	7.030.906	14.990.235	1.891	22.573	
<ul> <li>Stocks</li> <li>Raw materials and consumables</li> <li>Work in progress</li> <li>Finished goods</li> <li>Goods purchased for resale</li> <li>Immovable property intended</li> </ul>	30/36   30/31   32   33   34   35	5.692.738 444.132 128.110 40.799 649.720 4.400.188	6.373.399	12.066.137 * * * * * *	1.507 405 66 53 604 613	20.874 * * * * *	
for sale - Advance payments . Contracts in progress	36 37	29.790  2.266.591	* 657.507	* 2.924.098	49 555	* 2.481	
<ul><li>C.Amounts receivable within one year</li><li>Trade debtors</li><li>Other amounts receivable</li></ul>	40/41   40   41	195.100.598 23.723.575 171.377.022	18.271.085 7.290.452 10.980.633	213.371.682 31.014.028 182.357.655	5.749	136.301 107.975 113.180	
D.Current investments . Own shares . Other investments	50/53   50   51/53	37.332.648 124.871 37.207.777	6.590.226	43.922.874	1.296 68 1.252	24.589	
E.Cash at bank and in hand	54/58	21.661.154	15.207.205	36.868.359	6.865	  141.691 	
F.Deferred charges and accrued income	490/1	4.462.036	1.149.501	5.611.537	5.400	77.989	
TOTAL ASSETS	20/58	666.302.434	127.763.011	794.065.445	7.246	    149.620	

Grouping: PU340 - Services to businesses and individuals

NACE-BEL2008: + 37\* + 38\* - 38222\* - 383\* + 39\* + 411\* + 582\* + 59\* + 60\* + 62\* + 63\* + 66\* + 68\* + 69\* + 7\* - 75\* - 79\* + 80\* + 81\* + 82\* + 855\* + 90\* + 91\* + 92\* + 93\* + 95\* + 96\* + 97\*

AMOUNTS NUM OF ENTERP Codes | Complete | Abbreviated | Total | Comp. | Abbr. 2.2.EQUITY AND LIABILITIES 2.2.1.EQUITY positive balance EQUITY negative balance 10/15 331.101.860 55.619.459 386 721 319 6.406 126.955 -1.862.005 -3.163.853 831 22.588 10/15 -5.025.858 28.155.512 10 215.237.874 243.393.386 7.231 149.396 . Issued capital 100 217.265.684 28.945.732 246.211.416 7.231 149.410 . Uncalled capital 101 2.027.810 790.221 2.818.030 636 54.703 11 39.223.530 520.412 39.743.941 556 1.434 B.Share premium account C.Revaluation surpluses 12 1.123.887 2.578.574 3.702.461 339 3.928 5 967 125 243 24.855.552 18.399.105 43 254 657 D. Reserves 13 1.095.907 130 4.788.949 . Legal reserve 5.884.856 5.911 122.775 313.665 . Reserves not available 131 1.308.638 1.622.303 515 2.114 - In respect of own shares held 1310 126.589 45.679 172.268 84 - Other 1311 1.182.049 267.986 1.450.034 444 1.916 . Untaxed reserves 132 1.914.709 2.852.753 4.767.462 1.405 28.673 . Available reserves 16.843.256 14.136.779 30.980.036 2.703 59.237 133 E.Profit carried forward 55.090.293 11.958.489 67.048.782 3.454 64.709 Loss carried forward -9.146.473 -9.686.324 -18.832.797 2.583 56.836 15 4 569 771 F.Investment grants 960.530 5 530 301 523 1.890 19 1.714.579 430.693 2.145.271 9 335 G.Advance to associates on the sharing out of the assets 2.2.2 PROVISIONS AND DEFERRED TAXES 16 3.176.635 2.371.598 5.548.233 2.143 18.373 A.Provisions for liabilities and charges 160/5 2.768.542 1.393.128 4.161.670 1.754 11.146 . Pensions and similar obligations 160 318.311 473 12.421 161 24 Major repairs and maintenance 505.002 351 162 163/5 . Other liabilities and charges 1.932.808 1.308 8.417 B.Deferred taxes 168 408.093 978.470 1.386.563 715 2.2.3.AMOUNTS PAYABLE 17/49 333.885.943 72.935.808 406.821.751 7.200 148.181 A.Amounts payable after 17 161 245 990 28 740 508 189 986 498 3.291 78.463 more than one year . Financial debts 170/4 157.733.297 25.341.662 183.074.959 2.875 73.709 - Credit institutions, leasing and other 172/3 28.168.119 19.037.320 47.205.439 2.099 61.941 similar obligations \* Leasing and 172 1.606.016 507 similar obligations \* Credit institutions 1.820 173 26.562.103 Other loans 174/0 129.565.179 6.304.341 135.869.520 18.490 1.331 Subordinated loans 170 43.786.382 344 \* Unsubordinated debentures 171 29.302.212 73 \* Other loans 174 56.476.585 1.004 175 147.732 61.973 85.759 302 . Trade debts 34 1750 61.172 - Suppliers 33 Bills of exchange payable 1751 801 Advances received on contracts in progress 61.178 21.356 82.533 118 176 R . Other amounts payable 178/9 3.389.543 3.291.731 6.681.274 938 11.423 B.Amounts payable within one year 42/48 167.110.174 42.730.912 209.841.086 7.162 | 147.590 . Current portion of amounts payable after more 11.001.533 3.901.655 14.903.188 2.455 73.939 than one year falling due within one year Financial debts 43 69.680.272 6.410.144 76.090.416 1.953 31.810 - Credit institutions 430/8 17.478.517 5.543.492 23 022 009 1.523 29.378 - Other loans 439 52.201.755 866.652 53.068.407 596 3.332 . Trade debts 17.247.695 7.687.661 6.916 133.358 24.935.357 440/4 17.240.157 7.627.795 - Suppliers 24.867.953 6.915 133.266 - Bills of exchange payable 441 7.538 59.866 67.404 24 İ 769 2.150.724 1.016.192 905 8.457 3.166.916 . Advances received on contracts in progress 46 5.533 117.621 4.776.428 . Taxes, remuneration and social security 45 2.929.667 7.706.094 1.970.873 - Taxes 450/3 1.604.610 3.575.482 5.266 113.560 - Remuneration and social security 454/9 3.171.818 958.794 4.130.612 3.870 44.882 4.870 113.818 . Other amounts payable 47/48 62.253.522 20.785.595 83.039.117 5.529.779 6.994.167 5.090 57.800 C.Deferred charges and accrued income 492/3 1.464.388 TOTAL LIABILITIES 10/49 666.302.434 127.763.011 794.065.445 7.246 149.620

Grouping: PU340 - Services to businesses and individuals

			AMOUNTS		NUM. OF	ENTERP.
	Codes - 	Complete	Abbreviated	Total	Comp.	Abbr.
= = = = 3						
VALUE ADDED (EXCLUDING VAT) positive balance VALUE ADDED (EXCLUDING VAT) negative balance	9800 9800	32.603.029	17.770.421 -435.067	50.373.450 -715.156		126.977 21.956
A.OPERATING INCOME . Turnover (optional entry for abridged layouts) . Stocks and work and	70/74   70	71.423.302 64.386.102		* 68.651.328	6.605 5.928	*   *   14.877 
contracts in progress:    increase		879.995 -534.138 723.033 5.968.311	* * *	* * *	426 352 325 5.556	! !
B.OPERATING CHARGES . Goods for resale, raw and auxiliary materials services and miscellaneous (optional for abridged layouts)	60/64 60/61	66.118.948 39.100.362	2.719.359	* 41.819.721	7.241 7.232	
Raw materials, consumables - Purchases - Stocks:	60 600/8	18.889.524 19.130.731	* *	*	2.895 2.937	
<pre>decrease</pre>	609 609 61 62	518.158 -759.365 20.210.838 19.205.571	*	* * * 25.633.790	597 676 7.230 3.940	*
<ul> <li>Depreciation of and other amounts written down formation expenses, intangible and tangible fixed assets</li> <li>Amounts written down stocks, contracts in progress and</li> </ul>	630	5.799.570	4.234.529	10.034.099	5.431	132.630
	631/4 631/4	212.087 -91.739	191.741 -35.394	403.828 -127.134	1.267 706	
appropriations (+) uses and write-backs (-) Other operating charges	635/7   635/7   640/8   649	273.130 -351.666 1.975.003 -3.369	126.645 -107.595 903.287 -1.885	399.774 -459.261 2.878.290 -5.255		2.433 143.799
	9901 9901	6.574.040 -1.269.686	7.097.903 -1.502.090	13.671.943 -2.771.776		104.610 44.663
D.FINANCIAL INCOME . Income from financial fixed assets . Income from current assets . Other financial income	75 750 751 752/9	25.212.695 6.818.600 7.244.157 11.149.938	2.473.419	27.686.114	6.624 1.705 5.476 3.901	*
<pre>E.FINANCIAL CHARGES . Debt charges . Amounts written down on current assets except stocks, contracts in progress and trade debtors: appropriations (write-backs) (+)/(-)</pre>	65 650 651	18.794.919 7.171.076 161.280	2.136.204	20.931.123	7.194 5.919 335	
. Other financial charges	652/9	11.462.563	*	*	6.700	   *
F.PROFIT ON ORDINARY ACTIVITIES BEFORE TAXES (+) LOSS ON ORDINARY ACTIVITIES	9902 9902	13.043.969 -1.321.839	7.819.974	20.863.943		
BEFORE TAXES (-)  G.EXTRAORDINARY INCOME . Write-back of depreciation and of amounts written down intangible and	76   760	2.888.676 54.007	1.585.414	4.474.090	2.016 140	
tangible fixed assets . Write-back of amounts written down financial fixed assets	761	195.987	*	*	120	   *
<ul> <li>Write-back of provisions for extraordinary liabilities and charges</li> </ul>	762	30.636	*	*	55	   *   
<ul><li>Gains on disposal of fixed assets</li><li>Other extraordinary income</li></ul>	763   764/9	1.713.732 894.313	*	*	1.024	
H.EXTRAORDINARY CHARGES . Extraordinary depreciation of and extraor-	66   660	1.636.362 211.416	811.124	2.447.486	2.051	22.543
dinary amounts written down formation expenses intangible and tangible fixed assets  . Amounts written down financial fixed assets	661	805.616	*	*	315	*

Year 2013 Grouping: PU340 - Services to businesses and individuals

		Codes -	AMOUNTS NU				ENTER
				Abbreviated			
financial fixed assets			 	 		 	 
. Provisions for extraordinary liabilities a	.nd	į	İ				ļ
charges							ļ
appropriations	(+)		77.089		*	84	1
uses	( - )	662   663	-23.153 242.714		*	39	!
. Losses on disposal of fixed assets		003	242./14	^	•	655	
. Other extraordinary charges		664/8	358.752	*	*	1.262	
. Extraordinary charges carried to			-36.072		*	1.202	!
assets as restructuring costs	( )		30.072				
.PROFIT FOR THE PERIOD BEFORE TAXES	(+)	9903	15.004.437	8.811.334	23.815.772	4.864	101.
LOSS FOR THE PERIOD BEFORE TAXES	( - )	9903	-2.029.993	-2.104.017	-4.134.010	2.363	   47.
	,						
TRANSFER FROM DEFERRED TAXES		780	26.945	92.734	119.679	673	7.
TRANSFER TO DEFERRED TAXES		680	52.574	153.019	205.593	136	1.
		67/77	-15.319		-27.680		
INCOME TAXES	(+)	67/77	1.638.934	1.761.924	3.400.857	4.807	103.
. Income taxes		670/3	1.685.225		*	5.037	
. Adjustment of income taxes and		77	61.611	*	*	1.647	ļ
write-back of tax provisions							
		9904	13.392.236		20.406.478	4.771	99.
LOSS FOR THE PERIOD	( - )	9904	-2.067.035	-2.116.773	-4.183.808	2.422	49.
TRANSFER FROM UNTAXED RESERVES		789	51.470	212.119	263.589	551	7.
.TRANSFER TO UNTAXED RESERVES		689	366.391	410.031	776.423	300	4.
PROFIT FOR THE PERIOD TO BE APPROPRIATED LOSS FOR THE PERIOD TO BE APPROPRIATED		9905	13.086.105 -2.075.825		19.889.626 -4.179.790		
= = = = 4 APPROPRIATION ACCOUNT = = = = = < < < Amounts in thousands of EUR > > >	= =						     
.Profit to be appropriated	(+)	9906	62.567.583	16.984.657	79.552.240	4.481	89.
Loss to be appropriated	( - )	9906	-9.703.380	-9.883.495	-19.586.875	2.724	59.
. Profit for the period avail. For appropr.	(+)	9905	13.086.105	6.803.522	19.889.626	4.778	100.
Loss for the period avail. For appropr.	( - )	9905	-2.075.825		-4.179.790		
	(+)		50.480.175		61.792.778		
Loss brought forward	( - )	14P	-8.626.252	-8.910.998	-17.537.249	2.501	54.
.Transfers from capital and reserves		791/2	5.835.683	2.587.093	8.422.777	l   446	1 11.
. from capital and share premium account		791/2	442.206		*	62	
. from reserves		792	5.393.477		*	390	
.Transfers to capital and reserves		691/2	3.948.278	2.788.718	6.736.997	2 344	   45
. to capital and share premium account		691	1.164.576	82.568	1.247.144	2.344	
. to legal reserve		6920	381.316	181.956	563.272		:
. to other reserves		6921	2.402.387	2.524.194	4.926.581	1.271	30.
.Profit to be carried forward	(+)	14	55.090.293	11.958.489	67.048.782	3.454	64.
Loss to be carried forward	( - )	14	-9.146.473	-9.686.324	-18.832.797	2.583	56.
Partners' contribution in respect of losses		794	57.476	15.394	72.870	13	
.Profit to be distributed		694/6	8.865.263		13.508.031		
. Dividends		694	8.575.741		12.776.060		!
. Directors' or managers' entitlements		695	95.983		511.912	240	!
. Other beneficiaries		696	193.539	26.519	220.058	31	

Grouping: PU340 - Services to businesses and individuals

		AMOUNTS STotal Complete   Abbreviated   Total			NUM. OF	ENTERP.
	Codes -	Complete	Abbreviated	Total	Comp.	Abbr.
= = = = 5 EXPLANATORY DISCLOSURES = = = = = = < < < Amounts in thousands of EUR > > >					   	
5.1.STATEMENT OF FORMATION EXPENSES  Net book value at the end of the preceding period	20P	31.812	*	*	325	*
Movements during the period . New expenses incurred	8002	53.050		*	   105	*
. Depreciation . Other (+)/(-)	8003 8004	9.964    -1.141	*	*	301	*
Net book value at the end of the period Of which	20	79.681 		*	321	*
<ul> <li>Formation or capital increase expenses, loan issue expenses and other formation expenses</li> </ul>	200/2	20.354		*	110	*
. Restructuring costs	204	42.306	*	*	31	*
5.2.STATEMENT OF INTANGIBLE FIXED ASSETS						
A.TOTAL OF INTANGIBLE ASSETS a)ACQUISITION VALUE At the end of the preceding period	8059P	9.620.930	4.840.926	14.461.856	2.482	34.346
Movements during the period . Acquisitions,	8029	1.872.031	729.240	2.601.271	1.196	7.735
including produced fixed assets . Sales and disposals	8039	427.602		607.276		
. Transfers from one heading to another (+)/(-) At the end of the period b)DEPRECIATIONS AND AMOUNTS WRITTEN DOWN	8049 8059	35.010 11.100.431	-14.808 5.375.684	20.202 16.476.115		207 36.511
At the end of the preceding period Movements during the period	8129P	5.118.928	3.137.955	8.256.882	2.435	33.704
. Recorded . Written back	8079 8089	1.249.578    1.470	2.703	1.755.715 4.173	12	61
<ul> <li>Acquisitions from third parties</li> <li>Cancelled owing to sales and disposals</li> </ul>	8099 8109	385.430 253.660		402.482 358.295		
. Transferred from one heading to another(+)/(-) At the end of the period c)NET BOOK VALUE AT THE END OF THE PERIOD	8119 8129 21	4.283 6.503.089 4.597.342	3.545.133	-4.389 10.048.223 6.427.893	2.520	186 35.888 19.946
B.BREAKDOWN OF INTANGIBLE FIXED ASSETS FOR COMPLETE FORMS						
5.2.1.RESEARCH AND DEVELOPMENT COSTS a)ACQUISITION VALUE						
At the end of the preceding period Movements during the period	8051P	1.933.323		*	607	*
<ul> <li>Acquisitions, including produced fixed assets</li> <li>Sales and disposals</li> </ul>	8021 8031	441.467     102.429	*   	*	263     70	*
. Transfers from one heading to another $\mbox{(+)/(-)}$ At the end of the period		-10.934 2.261.426	*	*	26 622	*
b)DEPRECIATIONS AND AMOUNTS WRITTEN DOWN At the end of the preceding period Movements during the period	8121P	1.132.180	*	*	   591	*
. Recorded . Written back	8071 8081	336.208 418	*	*	419	*
Acquisitions from third parties     Cancelled owing to sales and     disposals	8091 8101	1.929	*	*	62	*
. Transferred from one heading to another(+)/(-) At the end of the period c)NET BOOK VALUE AT THE END OF THE PERIOD	8111 8121 210	-12.298 1.379.324 882.102	*	* *	13   607   399	* *
5.2.2.CONCESSIONS, PATENTS, LICENCES	2±V	002.102			399	
AND SIMILAR RIGHTS a)ACQUISITION VALUE					j 	İ
At the end of the preceding period Movements during the period	8052P	5.058.977	*	*	1.867	*
. Acquisitions, including produced fixed assets	8022	1.193.326	*	*	940	*
<ul> <li>Sales and disposals</li> <li>Transfers from one heading to another (+)/(-)</li> <li>At the end of the period</li> </ul>	8032 8042 8052	250.342 48.147 6.050.108	*   *   *	* *	294   101   1.941	*
b)DEPRECIATIONS AND AMOUNTS WRITTEN DOWN At the end of the preceding period Movements during the period	8122P	2.267.925	*	*	1.832	*
. Recorded . Written back	8072 8082	642.570 1.050	*	*	1.557	*
<ul> <li>Acquisitions from third parties</li> <li>Cancelled owing to sales and disposals</li> </ul>	8092 8102	370.123 104.378	*	*	21   239	*
Transferred from one heading to another(+)/(-)	8112	19.240	*	*	39	*

Grouping: PU340 - Services to businesses and individuals

Codes	 			AMOUNTS		NUM. OF	ENTERP.
CHIEF BOOK VALUE AT THE BED OF THE PERIOD  211 2.855.676			Complete	Abbreviated	Total	Comp.	Abbr.
## At the end of the precised sects   8003	At the end of the period	8122			*		*
At the end of the preceding period							
Movementa during the period   Applications   Appl		8053P	2.613.279	*	*	698	*
including produced fixed assets  Gales and disposals At the end of the period Assistant the period Assistant the period Assistant the period Assistant the period Assistant the period Assistant the period Assistant the period Assistant the period Assistant the period Assistant the period Assistant the period Assistant the period Assistant the period Assistant the period Assistant the period Assistant the period At the end of the preceding period Bild Assistant the period At the end of the preceding period At the end of the preceding period At the end of the preceding period At the end of the preceding period At the end of the preceding period At the end of the preceding period At the end of the preceding period At the end of the preceding period At the end of the preceding period At the end of the preceding period At the end of the preceding period At the end of the preceding period Assistant the period Assist	Movements during the period	0000	002 020	į		100	
Transferr from one heading to another (+)/(-) 8843 At the end of the period Reperiod Research William Process of the period Reperiod Research William Reperiod Research Resear	including produced fixed assets	8023	223.232	*		122	*
At the end of the period   8053   2,762,203				*	*		*
At the end of the preceding period 81228   1.738.411	At the end of the period			*	*		*
### Written back	At the end of the preceding period Movements during the period			İ			
. Acquisitions from third parties			!	*	*	-	*
Company   Comp	. Acquisitions from third parties	8093	13.378	*	*	12	*
At the end of the period		8103	70.299	*	*	49	*
### ACQUISITION VALUE At the end of the preceding period Acquisitions, Sales and disposals Sales and disposals Sales and disposals Office of the period Acquisitions, Sales and disposals Sales and disposals At the end of the period At the end of the period At the end of the period At the end of the period BUS4 At the end of the period At the end of the period BUS4 Acquisitions from third parties BUS4 Acquisitions from third parties BUS4 Acquisitions from third parties BUS4 Acquisitions from third parties BUS4 Acquisitions from the ending to another(+)/(-) BUS4 Acquisitions from the ending to another(+)/(-) BUS4 Acquisitions from the ending to another(+)/(-) BUS4 Acquisitions from the ending to another(+)/(-) BUS4 Acquisitions BUS4 Acquisitions BUS4 Acquisitions BUS4 Acquisitions BUS4 Acquisitions BUS4 Acquisitions BUS4 BUS4 BUS5 BUS5 BUS5 BUS5 BUS5 BUS5 BUS5 BUS5	At the end of the period	8123	1.928.484	* * *	* *	712	* * *
### ACQUISITION VALUE At the end of the preceding period Acquisitions, Sales and disposals Sales and disposals Sales and disposals Office of the period Acquisitions, Sales and disposals Sales and disposals At the end of the period At the end of the period At the end of the period At the end of the period BUS4 At the end of the period At the end of the period BUS4 Acquisitions from third parties BUS4 Acquisitions from third parties BUS4 Acquisitions from third parties BUS4 Acquisitions from third parties BUS4 Acquisitions from the ending to another(+)/(-) BUS4 Acquisitions from the ending to another(+)/(-) BUS4 Acquisitions from the ending to another(+)/(-) BUS4 Acquisitions from the ending to another(+)/(-) BUS4 Acquisitions BUS4 Acquisitions BUS4 Acquisitions BUS4 Acquisitions BUS4 Acquisitions BUS4 Acquisitions BUS4 BUS4 BUS5 BUS5 BUS5 BUS5 BUS5 BUS5 BUS5 BUS5	5 2 4 ADMANCE DAVMENTE	İ		į			
Acquisitions   8024   14.006   *   21   *	a)ACQUISITION VALUE  At the end of the preceding period	8054P	15.351	*	*	19	*
Sales and disposals  Transfers from one heading to another (+)/(-) 8044 At the end of the period  Movements during the period  Recorded	. Acquisitions,	8024	14.006	*	*	21	*
. Transfers from one heading to another (+)/(-) 8044		8034	845	*	*	4	*
Didepreciations and Amounts Written Down   At the end of the preceding period   8124P   411	. Transfers from one heading to another $(+)/(-)$	8044	-1.643	*	*	10	*
Recorded   8074   1.535	b) DEPRECIATIONS AND AMOUNTS WRITTEN DOWN			*	*		*
** Written back		8074	1.535	*	*	5	*
. Cancelled owing to sales and diaposals . Transferred from one heading to another(+)/(-) 8114	. Written back	8084	1.333	*	*		*
At the end of the period	. Cancelled owing to sales and		707	*	*	1	*
A.TOTAL OF TANGIBLE FIXED ASSETS a) ACQUISITION VALUE At the end of the preceding period At the end of the preceding period Acquisitions, including produced fixed assets Sales and disposals Sales and disposals At the end of the period At the end of the period At the end of the period At the end of the period At the end of the period At the end of the period At the end of the period At the end of the period At the end of the period At the end of the period At the end of the period At the end of the period At the end of the period At the end of the period At the end of the period Acquisitions from third parties At the end of the period At t	At the end of the period	8124	849	* * *	* *	6	* * * *
At the end of the preceding period 8199P 79.247.577 74.188.434 153.436.010 5.634 131.417 Movements during the period 8169 9.316.628 7.542.798 16.859.426 4.012 93.488 including produced fixed assets 8179 4.102.910 2.802.849 6.905.759 2.208 36.124 Transfers from one heading to another (+)/(-) 8189 -49.925 -51.136 -101.051 244 1.649 At the end of the period 8259 926.402 1.859.774 2.786.176 304 3.216 Movements during the period 8259 1.836 13.169 15.005 4 19 2.802.849 8.203 3.216 Movements during the period 8229 1.836 13.169 15.005 4 19 2.802.849 8.203 3.208 8.203 3.203 3.208 8.203 3.203 3.208 8.203 3.20							
Movements during the period Acquisitions, 8169 9.316.628 7.542.798 16.859.426 4.012 93.488 including produced fixed assets Sales and disposals 8179 4.102.910 2.802.849 6.905.759 2.208 36.124 Transfers from one heading to another (+)/(-) 8189 -49.925 -51.136 -101.061 244 1.649 At the end of the period 8199 84.411.371 78.877.246 163.288.616 5.726 137.166 DREVALUATION GAINS At the end of the preceding period 8259P 926.402 1.859.774 2.786.176 304 3.216 Movements during the period Recorded 8219 68.071 205.659 273.730 34 430 Acquisitions from third parties 8229 1.836 13.169 15.005 4 19 Cancelled 8239 48.173 64.375 112.548 46 261 At the end of the period 8259 951.482 2.011.844 2.963.326 321 3.435 CDEPERCIATIONS AND AMOUNTS WRITTEN DOWN At the end of the preceding period 8329P 34.705.260 29.033.294 63.738.554 5.431 129.584 Movements during the period Recorded 8279 4.748.958 3.749.043 8.498.001 5.252 130.727 Written back 8289 52.537 36.885 89.422 130 930 Acquisitions from third parties 8299 557.831 115.21 663.052 104 374 Cancelled owing to sales and 8309 2.483.413 1.379.377 3.862.791 2.002 33.504 Movements during the period 8329 47.848.958 3.749.043 8.498.001 5.252 130.727 Written back 8289 52.537 36.885 89.422 130 930 Acquisitions from third parties 8299 557.831 115.21 663.052 104 374 Cancelled owing to sales and 8309 2.483.413 1.379.377 3.862.791 2.002 33.504 Movements during the period 8329 37.484.180 31.479.756 68.963.935 5.529 1357.899 d)NET BOOK VALUE AT THE END OF THE PERIOD 22/27 47.878.673 49.409.335 97.288.008 5.481 131.362  B.BREAKDOWN OF TANGIBLE FIXED ASSETS FOR COMPLETE FORMS							
Acquisitions 1 8169 9.316.628 7.542.798 16.859.426 4.012 93.488 including produced fixed assets  Sales and disposals 8179 4.102.910 2.802.849 6.905.759 2.208 36.124  Transfers from one heading to another (+)/(-) 8189 49.925 -51.136 -101.061 244 1.649  At the end of the period 8259 926.402 1.859.774 2.786.176 304 3.216  Movements during the period 8219 68.071 205.659 273.730 34 430  Recorded 8219 68.071 205.659 273.730 34 430  Acquisitions from third parties 8229 1.836 13.169 15.005 4 19  Cancelled 8239 48.173 64.375 112.548 46 261  Transferred from one heading to another(+)/(-) 8249 3.345 -2.382 963 3 76  At the end of the period 8259 951.482 2.011.844 2.963.326 321 3.435  C)DEPRECIATIONS AND AMOUNTS WRITTEN DOWN  At the end of the preceding period 8329 4.748.958 3.749.043 8.498.001 5.252 130.727  Written back 8289 5.537 36.885 89.422 130 930  Acquisitions from third parties 8299 567.831 115.221 683.052 104 374  Cancelled owing to sales and 8309 2.483.413 1.379.377 3.862.791 2.002 33.504  disposals  Transferred from one heading to another(+)/(-) 8319 -1.920 -1.538 -3.458 134 1.895  At the end of the period 8299 57.881 115.221 683.052 104 374  Cancelled owing to sales and 8309 2.483.413 1.379.377 3.867.93.554 5.481 131.362  B.BREAKDOWN OF TANGIBLE FIXED ASSETS  FOR COMPLETE FORMS  5.3.1.LAND AND BUILDINGS  a)ACQUISITION VALUE  At the end of the period 8191P 38.448.255 * * * 2.807 * *  Base of the period 8191P At the end of the period 8191P At the end of the period 82/27 47.878.673 49.409.335 97.288.008 5.481 131.362		8199P	79.247.577	74.188.434	153.436.010	5.634	131.417
Sales and disposals Transfers from one heading to another (+)/(-) 8189	. Acquisitions,	8169	9.316.628	7.542.798	16.859.426	4.012	93.488
At the end of the period b)REVALUATION GAINS At the end of the preceding period 8259F 926.402 1.859.774 2.786.176 304 3.216 Movements during the period . Recorded .		8179	4.102.910	2.802.849	6.905.759	2.208	36.124
At the end of the preceding period Movements during the period Recorded Rec	At the end of the period						
. Acquisitions from third parties 8229 1.836 13.169 15.005 4 19 . Cancelled 8239 48.173 64.375 112.548 46 261 . Transferred from one heading to another(+)/(-) 8249 3.345 -2.382 963 3 76 At the end of the period 8259 951.482 2.011.844 2.963.326 321 3.435 c)DEPRECIATIONS AND AMOUNTS WRITTEN DOWN At the end of the preceding period 8329P 34.705.260 29.033.294 63.738.554 5.431 129.584 Movements during the period . Recorded . Recor	At the end of the preceding period	8259P	926.402	1.859.774	2.786.176	304	3.216
. Cancelled		!		!			
At the end of the period c) DEPRECIATIONS AND AMOUNTS WRITTEN DOWN At the end of the preceding period 8329P 34.705.260 29.033.294 63.738.554 5.431 129.584 Movements during the period . Recorded . Re	. Cancelled	8239	48.173	64.375	112.548	46	261
At the end of the preceding period Movements during the period . Recorded . R							!
Movements during the period . Recorded . Recorded . Recorded . Written back . Recorded . Acquisitions from third parties . Recorded . Acquisitions from third parties . Recorded		02200	24 705 260	20 022 204	62 720 EEA	E //21	120 504
. Written back 8289 52.537 36.885 89.422 130 930 . Acquisitions from third parties 8299 567.831 115.221 683.052 104 374 . Cancelled owing to sales and 8309 2.483.413 1.379.377 3.862.791 2.002 33.504 disposals . Transferred from one heading to another(+)/(-) 8319 -1.920 -1.538 -3.458 134 1.895 At the end of the period 8329 37.484.180 31.479.756 68.963.935 5.529 135.789 d)NET BOOK VALUE AT THE END OF THE PERIOD 22/27 47.878.673 49.409.335 97.288.008 5.481 131.362 B.BREAKDOWN OF TANGIBLE FIXED ASSETS FOR COMPLETE FORMS  5.3.1.LAND AND BUILDINGS a)ACQUISITION VALUE At the end of the preceding period 8191P 38.448.255 * * * * 2.807 * Movements during the period * * * * * * * * * * * * * * * * * * *	Movements during the period	İ		į			
. Acquisitions from third parties 8299 567.831 115.221 683.052 104 374   . Cancelled owing to sales and 8309 2.483.413 1.379.377 3.862.791 2.002 33.504   disposals		!	!				
disposals . Transferred from one heading to another(+)/(-) 8319	. Acquisitions from third parties	8299	567.831	115.221	683.052	104	374
At the end of the period 8329 37.484.180 31.479.756 68.963.935 5.529 135.789 d)NET BOOK VALUE AT THE END OF THE PERIOD 22/27 47.878.673 49.409.335 97.288.008 5.481 131.362 B.BREAKDOWN OF TANGIBLE FIXED ASSETS FOR COMPLETE FORMS  5.3.1.LAND AND BUILDINGS a)ACQUISITION VALUE At the end of the preceding period 8191P 38.448.255 * * * 2.807 * Movements during the period	disposals	į	2.483.413	1.3/9.377	3.862.791	2.002	33.504
FOR COMPLETE FORMS  5.3.1.LAND AND BUILDINGS a)ACQUISITION VALUE At the end of the preceding period 8191P 38.448.255 * * 2.807 * Movements during the period	At the end of the period	8329	37.484.180	31.479.756	68.963.935	5.529	135.789
a)ACQUISITION VALUE  At the end of the preceding period 8191P 38.448.255 * * 2.807 *   Movements during the period							
At the end of the preceding period 8191P 38.448.255 * * 2.807 * Movements during the period							
	At the end of the preceding period	8191P	38.448.255	*	*	2.807	*
		8161	2.041.850	*	*	1.325	*

Grouping: PU340 - Services to businesses and individuals

NACE-BEL2008: + 37\* + 38\* - 38222\* - 383\* + 39\* + 411\* + 582\* + 59\* + 60\* + 62\* + 63\* + 66\* + 68\* + 69\* + 7\* - 75\* - 79\* + 80\* + 81\* + 82\* + 855\* + 90\* + 91\* + 92\* + 93\* + 95\* + 96\* + 97\*

AMOUNTS NUM. OF ENTERP. Codes -----| Complete | Abbreviated | Total | Comp. | Abbr. including produced fixed assets 8171 8181 8191 . Sales and disposals 479.466 521 Transfers from one heading to another (+)/(-) 1.110.045 307 2.823 At the end of the period 41 120 684 b) REVALUATION GAINS At the end of the preceding period 839.904 8251P Movements during the period . Recorded 8211 61.996 23 . Acquisitions from third parties 8221 314 39.512 . Cancelled 8231 30 Transferred from one heading to another(+)/(-) At the end of the period 8251 865.996 263 c)DEPRECIATIONS AND AMOUNTS WRITTEN DOWN At the end of the preceding period 8321P 12.386.940 2.646 Movements during the period 2.505 . Recorded 1.202.468 . Written back 8291 237.807 . Acquisitions from third parties 44 . Cancelled owing to sales and 8301 217.875 415 disposals Transferred from one heading to another(+)/(-) 8311 45.336 At the end of the period
d)NET BOOK VALUE AT THE END OF THE PERIOD 8321 13.628.404 2.664 28.358.275 5.3.2.PLANT, MACHINERY AND EQUIPMENT a) ACQUISITION VALUE At the end of the preceding period 8192P 13.779.324 3.261 Movements during the period . Acquisitions, 8162 1.215.018 2.084 including produced fixed assets . Sales and disposals 8172 708.119 830 Transfers from one heading to another (+)/(-) 8182 304.261 248 At the end of the period 3.315 14.590.484 8192 b) REVALUATION GAINS At the end of the preceding period 8252P 53.248 53 Movements during the period 8212 . Recorded 364 3 . Acquisitions from third parties 8222 125 Cancelled 8232 6.196 11 Transferred from one heading to another(+)/(-) 8242 At the end of the period 47.541 51 8252 C)DEPRECIATIONS AND AMOUNTS WRITTEN DOWN
At the end of the preceding period 3.245 8322P 8.045.883 Movements during the period . Recorded 8272 Written back 8282 1.270 17 Acquisitions from third parties 8292 252.310 44 . Cancelled owing to sales and 8302 607.502 789 disposals Transferred from one heading to another(+)/(-) 8312 10.363 At the end of the period
d)NET BOOK VALUE AT THE END OF THE PERIOD 8.701.468 3.305 23 5.936.557 2.871 5.3.3. FURNITURE AND VEHICLES a)ACQUISITION VALUE At the end of the preceding period 8193P 3.405.837 3.944 Movements during the period . Acquisitions, 8163 551.312 2.502 including produced fixed assets Sales and disposals 508.239 1.401 Transfers from one heading to another (+)/(-) 8183 At the end of the period 3.477.414 3.987 b) REVALUATION GAINS At the end of the preceding period 8253P 4.372 50 Movements during the period . Recorded 8213 82 4 . Acquisitions from third parties 8223 1.397 Cancelled 8233 1.609 Transferred from one heading to another(+)/(-) 8243 -29 At the end of the period 8253 4.214 48 c)DEPRECIATIONS AND AMOUNTS WRITTEN DOWN At the end of the preceding period 8323P 2.409.804 3.927 Movements during the period . Recorded 8273 335.005 3.616 1.334 20 . Written back 8283 . Acquisitions from third parties 29.887 8293 56 . Cancelled owing to sales and 1.372 345.998 8303 disposals Transferred from one heading to another(+)/(-) 8313 12.277 178 8323 At the end of the period d)NET BOOK VALUE AT THE END OF THE PERIOD 8323 2.439.642 3.980 1.041.986 3.484

Grouping: PU340 - Services to businesses and individuals

		AMOUNTS			NUM. OF	ENTERP.
	Codes -	Complete	Abbreviated	Total	Comp.	Abbr.
5.3.4.LEASING AND SIMILAR RIGHTS						
a)ACQUISITION VALUE						
At the end of the preceding period	8194P	3.167.795	*	*	768	*
Movements during the period . Acquisitions,	8164	252.512	*	*	237	*
including produced fixed assets	0104	232.312			237	
. Sales and disposals	8174	149.183	!!!	*	166	*
. Transfers from one heading to another $(+)/(-)$ At the end of the period	8184 8194	-38.350 3.232.774		*	144	*
b)REVALUATION GAINS	0194	3.232.774	"   		/39	"
At the end of the preceding period	8254P	7.504	*	*	7	*
Movements during the period	0014	1.41	*	*	1	*
<ul><li>Recorded</li><li>Acquisitions from third parties</li></ul>	8214 8224	141	`     *	*	1	*
. Cancelled	8234	0	*	*	1	*
. Transferred from one heading to another(+)/(-)		5 645	*	*		*
At the end of the period c)DEPRECIATIONS AND AMOUNTS WRITTEN DOWN	8254	7.645	*	*	6	*
At the end of the preceding period	8324P	1.086.620	*	*	758	*
Movements during the period						į
. Recorded . Written back	8274 8284	217.035 22.816	!!!	*	644	*
. Acquisitions from third parties	8294	7.992		*	/	*
. Cancelled owing to sales and	8304	89.916	!!!	*	158	*
disposals	0214	F. 0.6.	*	*		*
. Transferred from one heading to another $(+)/(-)$ At the end of the period	8314   8324	-57.262 1.141.653		*	126 731	*
d)NET BOOK VALUE AT THE END OF THE PERIOD	25	2.098.766		*	587	*
OF WHICH						į
Land and buildings	250	1.256.046	!	*	168	*
Plant, machinery and equipment Furniture and vehicles	251 252	624.363 218.357		*	243	*
rainiture and venicles	252	210.337			207	
E 2 E OFFINE TIMETER DIVINE ACCUMA						-
5.3.5.OTHER TANGIBLE FIXED ASSETS a)ACOUISITION VALUE						-
At the end of the preceding period	8195P	17.932.677	*	*	2.086	*
Movements during the period						
<ul> <li>Acquisitions, including produced fixed assets</li> </ul>	8165	3.063.013	*	*	932	*
. Sales and disposals	8175	2.139.698	*	*	366	*
. Transfers from one heading to another $(+)/(-)$		62.972		*	126	*
At the end of the period	8195	18.918.964	*	*	2.135	*
b)REVALUATION GAINS  At the end of the preceding period	8255P	21.175	*	*	19	*
Movements during the period	02331	21.175				i
. Recorded	8215	5.162		*	3	*
. Acquisitions from third parties . Cancelled	8225 8235	822	*	*	1	*
. Transferred from one heading to another(+)/(-)		29	"     *	*	1 1	*
At the end of the period	8255	25.545	*	*	19	*
c) DEPRECIATIONS AND AMOUNTS WRITTEN DOWN				_		.
At the end of the preceding period Movements during the period	8325P	10.714.750	*	*	1.926	*
. Recorded	8275	1.965.389	*	*	1.759	*
. Written back	8285	755	*	*	25	*
. Acquisitions from third parties	8295	39.835	*	*	25	*
<ul> <li>Cancelled owing to sales and disposals</li> </ul>	8305	1.213.531	*	*	318	*
. Transferred from one heading to another(+)/(-)	8315	-38	*	*	68	*
At the end of the period	8325	11.505.650	*	*	1.965	*
d)NET BOOK VALUE AT THE END OF THE PERIOD	26	7.438.859	*	*	1.901	*
5.3.6.ASSETS UNDER CONSTRUCTION AND ADVANCE PAYMENTS						
a)ACQUISITION VALUE						į
At the end of the preceding period	8196P	2.513.690	*	*	662	*
Movements during the period . Acquisitions,	8166	2.192.923	*	*	628	*
including produced fixed assets	0100	2.132.323	İ		020	İ
. Sales and disposals	8176	118.205		*	149	*
. Transfers from one heading to another $\mbox{(+)/(-)}$ At the end of the period	8186 8196	-1.517.358		*	428 671	*
b)REVALUATION GAINS	0190	3.071.051	"   		0/1	"
At the end of the preceding period	8256P	199	*	*	7	*
Movements during the period	007.5		.			.
<ul><li>Recorded</li><li>Acquisitions from third parties</li></ul>	8216 8226	325	*	*	1	*
. Acquisitions from third parties . Cancelled	8226	34	*	*	1	*
. Transferred from one heading to another(+)/(-)		52		*	1	*
At the end of the period	8256	541	*	*	7	*
c)DEPRECIATIONS AND AMOUNTS WRITTEN DOWN At the end of the preceding period	8326P	61.263	*	*	47	*
			ı 			

Grouping: PU340 - Services to businesses and individuals

	~ 1			NUM. OF ENTERP.			
	1	Complete	Abbreviated	Total	Comp.	Abbr.	
Movements during the period						ļ	
. Recorded . Written back	8276 8286	27.377 89		*	44	*	
. Written back . Acquisitions from third parties	8286	89	*	*	] 3	*	
. Cancelled owing to sales and	8306	8.591	*	*	16	*	
disposals	į		į		į į	į	
. Transferred from one heading to another(+)/(-)		-12.596		*	16	*	
At the end of the period d)NET BOOK VALUE AT THE END OF THE PERIOD	8326 27	67.363   3.004.228		*	56   664	*	
5.4.STATEMENT OF FINANCIAL FIXED ASSETS							
SPECIFICALLY FOR ABRIDGED FORMS :	İ					ļ	
a)ACQUISITION VALUE							
At the end of the preceding period	8395P	*	23.824.440	*	*	60.848	
Movements during the period			2 772 224	*	*	14 051	
. Acquisitions . Sales and disposals	8365 8375	*	3.770.224 1.567.956	*	*	14.251	
. Transfers from one heading to another (+)/(-)		*	-44.760	*	*	342	
. Other movements $(+)/(-)$	8386	*	-20.255	*	*	958	
At the end of the period	8395	*	25.961.692	*	*	63.573	
b)REVALUATION GAINS	04555		550 070	. •	.	202	
At the end of the preceding period Movements during the period	8455P	*	550.212	*	*	393	
. Recorded	8415	*	366.062	*	*	152	
. Acquisitions from third parties	8425	*	609	*	*	5	
. Cancelled	8435	*	292.996	*	*	64	
. Transferred from one heading to another(+)/(-)		*	4.754	*	*	10	
At the end of the period c)AMOUNTS WRITTEN DOWN STOCKS	8455	*	628.641	*	*	458	
At the end of the preceding period Movements during the period	8525P	*	1.231.787	*	*	2.117	
. Recorded	8475	*	250.591	*	*	696	
. Written back	8485	*	77.706	*	*	139	
<ul> <li>Acquisitions from third parties</li> <li>Cancelled owing to sales and</li> </ul>	8495 8505	^   *	5.985 108.214	*	*	43   200	
disposals  Transferred from one heading to another(+)/(-)	İ	*	2.734	*	*	135	
At the end of the period d)UNCALLED AMOUNTS	8525	*	1.305.177	*	*       *	2.479	
At the end of the preceding period	8555P	*	57.180  14.531	*	*	553   334	
Movements during the period $(+)/(-)$ At the end of the period	8555	*	71.712	*	*	718	
e)NET BOOK VALUE AT THE END OF THE PERIOD	28	*	25.213.445	*	*	62.836	
SPECIFICALLY FOR COMPLETE FORMS : A.TOTAL OF FINANCIAL FIXED ASSETS							
A.1.PARTICIPATING INTERESTS AND SHARES : TOTAL						ŀ	
a)ACQUISITION VALUE	İ				i i	İ	
	8394P	74.130.042	*	*	2.713	*	
Movements during the period . Acquisitions	8364	22.589.378	*	*	   846	*	
. Sales and disposals	8374	5.268.889	*	*	588	*	
. Transfers from one heading to another (+)/(-)		-42.497	*	*	35	*	
At the end of the period	8394	91.408.034	*	*	2.783	*	
b)REVALUATION GAINS  At the end of the preceding period	8454P	352.385	*	*	71	*	
Movements during the period . Recorded	8414	3.759.818	*	*	21	*	
. Acquisitions from third parties	8424	3./59.010	*	*	21	*	
. Cancelled	8434	13.803	*	*	7	*	
. Transferred from one heading to another(+)/(-) $$			*	*	į į	*	
At the end of the period c)AMOUNTS WRITTEN DOWNS	8454	4.098.400	*	*	82	*	
At the end of the preceding period Movements during the period	8524P	4.224.529	*	*	589	*	
. Recorded	8474	754.207	*	*	294	*	
. Written back	8484	153.889	*	*	114	*	
. Acquisitions from third parties	8494	20.067	*	*	4	*	
<ul> <li>Cancelled owing to sales and disposals</li> <li>Transferred from one heading to another(+)/(-)</li> </ul>	8504   8514	301.520    -11.092	*	*	73     14	*	
At the end of the period	8524	4.532.525	*	*	639	*	
d)UNCALLED AMOUNTS						İ	
At the end of the preceding period	8554P	198.940	*	*	128	*	
Movements during the period (+)/(-) At the end of the period		-14.070	*	*	73     135	*	
At the end of the period e)NET BOOK VALUE AT THE END OF THE PERIOD	8554 8564	184.869   90.789.040	*	*	2.714	*	
A.2.TOTAL AMOUNTS RECEIVABLE a)NET BOOK VALUE AT THE END OF	8644P	89.060.266	*	*	3.101	*	

Grouping : PU340 - Services to businesses and individuals

			AMOIINTS		INITIM OF	
	Codes -		AMOUNTS		INUM. OF	ENTERP.
		Complete	Abbreviated	Total	Comp.	Abbr.
THE PRECEDING PERIOD	 			<b>_</b>		
b)MOVEMENTS DURING THE PERIOD . Additions	8584	44.668.396	*	*	1.415	
Repayments	8594 İ	44.668.396  17.670.497		*		*
. Amounts written down	8604 8614	51.409		*	42	
. Amounts written back . Exchange differences (+)/(-)	8624	42.099   -443.801	*	*	16	1 1
. Amounts written back . Exchange differences (+)/(-) . Others (+)/(-)	8634	997.436	*	*	218	1 1
. Others (+)/(-) c)NET BOOK VALUE AT THE END OF THE PERIOD d)ACCUMULATED AMOUNTS WRITTEN OFF ON AMOUNTS	8644	116.602.490	*	*	3.129	*
d)ACCUMULATED AMOUNTS WRITTEN OFF ON AMOUNTS RECEIVABLE AT THE END OF THE PERIOD	8654	150.138	*	*	53	*
B.BREAKDOWN OF FINANCIAL FIXED ASSETS						
FOR COMPLETE FORMS	į		İ			į į
5.4.1.AFFILIATED ENTERPRISES   1.1.PARTICIPATING INTERESTS AND SHARES						
a) ACQUISITION VALUE						
	8391P	71.151.834	*	*	2.308	*
Movements during the period . Acquisitions	9361	22.346.871	*	*	698	
. Acquisitions . Sales and disposals	8371	4.931.365		*	481	*
. Transfers from one heading to another (+)/(-)	8381	148.644		*	52	*
	8391	88.715.983	*	*	2.379	*
b)REVALUATION GAINS At the end of the preceding period	8451P	343.466	*	*	59	
Movements during the period	į	İ				ļ
Recorded	8411	3.743.897	*	*	14	*
. Acquisitions from third parties . Cancelled	8421 8431	10.448		*	6	*
. Transferred from one heading to another(+)/(-)	8441	-824	*	*	1	*
F	8451	4.076.091	*	*	65	*
c)AMOUNTS WRITTEN DOWN At the end of the preceding period	8521P	3.884.960	*	*	475	*
Movements during the period	0.454	605 455	.			.
Recorded Written back	8471 8481	687.457 135.490		*	237	*
		20.066	*	*	3	*
	8491 8501	220.716	*	*	56	*
<pre>disposals Transferred from one heading to another(+)/(-)</pre>	0511	-2.541	*	*	11	
	8521	4.233.737	*	*	527	*
d)UNCALLED AMOUNTS		į				į į
At the end of the preceding period  Movements during the period (+)/(-)  At the end of the period	8551P	112.350 -23.751	*	*	83	*
At the end of the period (+)/(-)	8551	88.599	!	*	82	*
e)NET BOOK VALUE AT THE END OF THE PERIOD	280	88.469.739	*	*	2.318	*
1.2.AMOUNTS RECEIVABLE						
a)NET BOOK VALUE	281P	87.308.019	*	*	485	*
AT THE END OF THE PRECEDING PERIOD b)MOVEMENTS DURING THE PERIOD						
. Additions	8581	43.998.420	*	*	341	*
. Repayments	8591	17.157.580	*	*	250	*
. Amounts written down . Amounts written back	8601   8611	25.376  39.481	*	*	20	*
Exchange differences (+)/(-)		-455.139	*	*	39	*
. Other movements (+)/(-)	8631	1.036.694		*	72	*
c)NET BOOK VALUE AT THE END OF THE PERIOD d)ACCUMULATED AMOUNTS WRITTEN OFF ON AMOUNTS	281 8651	114.744.519   112.504	*	*	510	*
RECEIVABLE AT THE END OF THE PERIOD	8021	112.504		î	27	
  5.4.2.ENTERPRISES LINKED BY A PARTICIPATING INTEREST -						
2.1.PARTICIPATING INTERESTS AND SHARES						į į
a)ACQUISITION VALUE		1 005 101	.		100	.
At the end of the preceding period  Movements during the period	8392P	1.936.121	*	*	432	*
. Acquisitions	8362	160.787	*	*	106	*
. Sales and disposals	8372	216.825		*	70	*
. Transfers from one heading to another $(+)/(-)$ At the end of the period	8382   8392	11.542   1.891.624	*	*	34 452	*
b) REVALUATION GAINS	0002	1.071.024			432	
At the end of the preceding period	8452P	4.610	*	*	9	*
Movements during the period . Recorded	8412	522	*	*	3	
. Acquisitions from third parties	8422	J	*	*		*
. Cancelled	8432	2.148	*	*	2	*
. Transferred from one heading to another(+)/(-) At the end of the period	8442   8452	824    3.809	* *	*	1 9	*
At the that of the period	0472	3.009	-			"
c)AMOUNTS WRITTEN DOWN	0500=	160 005		*		
At the end of the preceding period Movements during the period	8522P	169.083	*	*	99	*
. Recorded	8472	55.760	*	*	41	*
						<u>:</u>

Grouping : PU340 - Services to businesses and individuals

	Codes -		AMOUNTS		NUM. OF	ENTERP.
		Complete	Abbreviated	Total	Comp.	Abbr.
. Written back	8482	9.589	*	*	15	*
. Acquisitions from third parties . Cancelled owing to sales and	8492 8502	1   3.676	*	*		*
disposals	0502	3.0/0				"
. Transferred from one heading to another(+)/(-)		-2.301		*	4	*
At the end of the period d)UNCALLED AMOUNTS	8522	209.279	*	*	104	*
At the end of the proceeding period	8552P	29.686		*	29	*
Movements during the period (+)/(-) At the end of the period	8542 8552	-544    29.142		*	11     32	*
e)NET BOOK VALUE AT THE END OF THE PERIOD	282	1.657.011	*	*	426	*
	į	ļ	į		į į	į
2.2.AMOUNTS RECEIVABLE a) NET BOOK VALUE AT THE END OF	283P	518.477	*	*	   75	*
THE PRECEDING PERIOD						į
b)MOVEMENTS DURING THE PERIOD   Additions	8582	470.368	*	*	   55	*
. Repayments	8592	231.233	*	*	33	*
. Amounts written down	8602	24.030	*	*	8	*
. Amounts written back . Exchange differences (+)/(-)	8612	1.026  11.943	*	*	2     1	*
<pre>. Exchange differences (+)/(-) . Other movements (+)/(-)</pre>	8632	-54.291	*	*	13	*
c)NET BOOK VALUE AT THE END OF THE PERIOD	283	692.259	*	*	77	*
d) ACCUMULATED AMOUNTS WRITTEN OFF ON AMOUNTS RECEIVABLE AT THE END OF THE PERIOD	8652	26.667	*	*	10	*
RECEIVABLE AT THE END OF THE PERIOD						ŀ
5.4.3.OTHER ENTERPRISES 3.1.PARTICIPATING INTERESTS AND SHARES		ļ	ļ			ļ
a)ACQUISITION VALUE					 	
At the end of the preceding period	8393P	1.042.087	*	*	562	*
Movements during the period . Acquisitions	8363	81.721	*	*	   119	*
. Sales and disposals	8373	120.699	*	*	80	*
. Transfers from one heading to another (+)/(-)		-202.682	*	*	30	*
At the end of the period b) REVALUATION GAINS	8393	800.427	*	*	573	*
At the end of the preceding period	8453P	4.309	*	*	7	*
Movements during the period	0.41.2	15 200				.
. Recorded . Acquisitions from third parties	8413   8423	15.398	*	*	5     5	*
. Cancelled	8433	1.207	*	*	1	*
. Transferred from one heading to another(+)/(-)		10 500	*	*	1.0	*
At the end of the period C)AMOUNTS WRITTEN DOWN	8453	18.500	^	î	10	^
At the end of the preceding period	8523P	170.485	*	*	106	*
Movements during the period . Recorded	8473	10.989	*	*	   30	*
. Written back	8483	8.810	*	*	23	*
. Acquisitions from third parties	8493		*	*		*
. Cancelled owing to sales and disposals	8503	76.905	*	*	10	*
. Transferred from one heading to another(+)/(-)	8513	-6.250	*	*	7	*
At the end of the period	8523	89.509	*	*	101	*
d)UNCALLED AMOUNTS At the end of the preceding period	8553P	56.904	*	*	   31	*
Movements during the period (+)/(-)	8543	10.225	*	*	17	*
Uncalled amounts	8553	67.128	*	*	37	*
At the end of the period e)NET BOOK VALUE AT THE END OF THE PERIOD	284	662.290	*	*	   542	*
	ļ	İ	į		į į	į
3.2.AMOUNTS RECEIVABLE a)NET BOOK VALUE AT THE END OF	285/8P	1.233.770	*	*	   2.833	*
THE PRECEDING PERIOD	203/01	1.255.770			2.033	ŀ
b) MOVEMENTS DURING THE PERIOD			*			*
. Additions . Repayments	8583 8593	199.608 281.684	I	*	1.114    789	*
. Amounts written down	8603	2.002	*	*	14	*
. Amounts written back	8613	1.592		*	5	*
<pre>. Exchange differences (+)/(-) . Other movements (+)/(-)</pre>		-604    15.033	l .	*	12     153	*
c)NET BOOK VALUE AT THE END OF THE PERIOD	285/8	1.165.712		*	2.835	*
d)ACCUMULATED AMOUNTS WRITTEN OFF ON AMOUNTS RECEIVABLE AT THE END OF THE PERIOD	8653	10.967	*	*	17  	*
5.6.OTHER INVESTMENTS AND DEPOSITS						
. Shares - Book value increased	51 8681	2.861.901 2.939.614	*	*	301 301	*
with the uncalled amount	0001	2.939.014			301	"
- Uncalled amount	8682	77.713		*	11	*
. Fixed income securities - Fixed income securities issued	52 8684	13.867.033	*	*	155   62	*
by credit institutions		1.255.050				
			<u>-</u> -			

Grouping: PU340 - Services to businesses and individuals

		 	AMOUNTS		NUM. OF	ENTERP.
			Abbreviated	Total	Comp.	Abbr.
Term accounts with credit institutions . With residual term or notice of withdrawal	53	15.734.731	*	*	725	*
- up to one month	8686	8.510.592	*	*	346	*
- between one month and one year	8687	6.703.484	*	*	348	*
- over one year . Other investments	8688 8689	520.654 4.744.112	*	*	132   336	*
not mentioned above	0009	1./11.112			330   	
5.7.STATEMENT OF CAPITAL A.Social capital						
. Issued capital	100P	212.576.949	25.461.620	238.038.570	7.020	142.060
At the end of the preceding period . Issued capital at the end of the period	100	217.265.684	28.945.732	246.211.416	7.231	149.410
B.Structure of the capital . Number of registered shares	8702		*	*	   6.427	*
. Number of bearer shares C.Capital not paid	8703	2.004.266.262	*	*	187	*
. Uncalled capital	101	2.027.810	790.221	2.818.030	636	54.703
. Called up capital, unpaid D.Own shares	8712	7.559	7.652	15.211	26	236
. Held by the company itself					 	
- Amount of capital held	8721	20.837	5.915	26.753		205
<ul> <li>Corresponding number of shares</li> <li>Held by the subsidiaries</li> </ul>	8722	38.799.098	460.199	39.259.297	68	205
- Amount of capital held	8731	9.638	1.223	10.861	14	7
- Corresponding number of shares	8732	1.027.908	8.613	1.036.521	14	7
<ul><li>E.Commitments to issue shares</li><li>. Owing to the exercise of conversion rights</li></ul>						
- Amount of outstanding convertible loans	8740	124.147	8.754	132.902	   5 	11
<ul> <li>Amount of capital to be subscribed</li> <li>Corresponding maximum number of shares to be issued</li> <li>Owing to exercise of</li> </ul>	8741 8742	24.738 15.357.016	5.151 1.374.796	29.889 16.731.812	4   4 	10 11
subscription rights - Number of	8745	63.272.265	47.473.445	110.745.710	37	38
outstanding subscription rights - Amount of capital to be subscribed - Corresponding maximum number of shares	8746 8747	178.867 68.545.316	10.323 44.830.074	189.190 113.375.390	35 36	28   32
to be issued F.Authorized capital not issued G.Shares issued, non representing capital	8751	2.949.089	133.376	3.082.466	   67 	34
. Distribution - Number of shares	8761	367.700	2.152.813	2.520.513	22	80
<ul> <li>Number of voting rights attached</li> <li>Allocation shareholders</li> </ul>	8762	322.324	1.855.207	2.177.531	13	69
<ul> <li>Number of shares held by the company itself</li> </ul>	8771		49	49		1
- Number of shares held by its subsidiaries	8781		691	691	   	3
5.9.STATEMENT OF AMOUNTS PAYABLE						
A.BREAKDOWN OF AMOUNTS PAYABLE WITH AN ORIGINAL PERIOD TO MATURITY OF MORE THAN ONE YEAR, ACCORDING TO THEIR RESIDUAL TERM					   	
A.1.Current portion of amounts payable after more than one year falling due within one year						
. Financial debts	8801	10.609.803	*	*	2.347	*
<ul><li>Subordinated loans</li><li>Unsubordinated debentures</li></ul>	8811 8821	2.645.073	*	*	89 19	*
- Leasing and	8831	411.440	*	*	550	*
similar obligations	0041	2 525 221	.			.
- Credit institutions - Other loans	8841 8851	3.597.221	*	*	1.841	*
. Trade debts	8861	8.176	*	*	11	*
- Suppliers	8871	8.176	*	*	11	*
- Bills of exchange payable . Advances received on contracts in progress	8881 8891	85.547	*	*	   7	*
. Other amounts payable	8901	298.006	*	*	178	*
Total current portion of amounts payable after more than one year falling due within one year	42	11.001.533	3.901.655	14.903.188	2.455	73.939
A.2.Amounts payable with a remaining term of						
more than one but not more than five years . Financial debts	8802	40.124.025	*	*	2.577	*

Grouping: PU340 - Services to businesses and individuals

NACE-BEL2008: + 37\* + 38\* - 38222\* - 383\* + 39\* + 411\* + 582\* + 59\* + 60\* + 62\* + 63\* + 66\* + 68\* + 69\* + 7\* - 75\* - 79\* + 80\* + 81\* + 82\* + 855\* + 90\* + 91\* + 92\* + 93\* + 95\* + 96\* + 97\*

AMOUNTS NUM. OF ENTERP. Codes -----| Complete | Abbreviated | Total | Comp. | Abbr. ------ Subordinated loans 2.807.01 7.444.180 2.807.644 - Unsubordinated debentures 8822 47 - Leasing and 8832 612.010 485 similar obligations - Credit institutions 8842 1.755 10.329.084 - Other loans 8852 18.931.108 750 37.610 Trade debts 8862 28 8872 36.808 2.7 - Suppliers 1 - Bills of exchange payable 8882 801 49.081 Advances received on contracts in progress 8892 2.034.757 Other amounts payable 8902 569 Total amounts payable with a remaining term 42.245.473 12.994.536 55.240.010 2.873 69.476 of more than one but not more than five years A.3. Amounts payable with a remaining term of more than five years . Financial debts 117.609.272 - Subordinated loans 40.978.739 8813 176 - Unsubordinated debentures 8823 21.858.032 37 - Leasing and similar obligations 994.006 8833 170 - Credit institutions 8843 16.233.018 933 - Other loans 8853 37.545.477 428 . Trade debts 8863 24.363 12 - Suppliers 8873 24.363 12 - Bills of exchange payable 8883 . Advances received on contracts in progress 8893 12.097 Other amounts payable 1.354.785 8903 420 Total amounts payable with a remaining term 8913 119.000.517 15.745.972 134.746.489 1.701 40.642 of more than five years B.GUARANTEED AMOUNTS PAYABLE B.1.Amounts payable guaranteed by Belgian public authorities . Financial debts 8921 8.735.646 669.164 9.404.809 1.044 92 - Credit institutions, leasing and 891 7.633.230 618.350 8.251.580 83 984 similar obligations Leasing and similar obligations 8951 121.063 2 \* Credit institutions 8961 7.512.167 - Other loans 901 1.102.416 50.814 1.153.229 130 14 \* Subordinated loans 8931 916 \* Unsubordinated debentures 698.010 8941 Other loans 8971 403.490 10 Trade debts 8981 2.989 2.989 39 - Suppliers 8991 2.986 2.986 38 - Bills of exchange payable 9001 3 3 1 39 39| Advances received on contracts in progress 9011 4 . Taxes, remuneration and social seurity 49 712 21 9021 663 1 Other amounts payable 4.258 9051 4.241 Total amounts payable guaranteed by 9061 8.735.711 677.095 9.412.806 93 1.093 Belgian public authorities B.2.Amounts payable guaranteed by real securities or irrevocably promised by the enterprise on its own assets Financial debts 8922 29.249.916 10.487.890 39.737.806 1.537 21.125 - Credit institutions, leasing and 892 12.920.448 9.901.689 22.822.137 1.488 20.314 similar obligations Leasing and similar obligations 8952 1.000.579 \* Credit institutions 8962 11.919.869 1.403 - Other loans 902 16.329.468 586.201 16.915.669 95 1.531 \* Subordinated loans 8932 32 \* Unsubordinated debentures 8942 12.182.667 6 - Other loans 659.160 158 . Trade debts 8982 4.035 4.703 668 4 4.432 - Suppliers 8992 668 3.763 4 157 - Bills of exchange payable 9002 272 272 3 6.535 9.368 15.902 Advances received on contracts in progress 9012 1 16 . Taxes, remuneration and 9022 2.913 2.969 146 56 social seurity - Taxes 9032 19 1.840 1.859 3 135 - Remuneration and social security 9042 36 1.074 1.110 1 56 83.347 10.587.553 27.443 110.790 Other amounts payable 9052 15 261 9062 39.872.171 Total amounts payable guaranteed 29.284.618 1.550 21.282 by real securities or irrevocably promised by the enterprise on its own assets C.AMOUNTS PAYABLE FOR TAXES, REMUNERATION AND SOCIAL SECURITY

Grouping: PU340 - Services to businesses and individuals

			 	NIIM OF ENTERD		
		Complete	Abbreviated	Total	Comp.	Abbr.
C.1.Taxes				 		
. Outstanding tax debts . Accruing taxes payable	9072   9073	28.702 825.653	44.950	73.652	192 4.251	1.779
. Estimated taxes payable	450	750.255	*	*	3.003	*
C.2.Remuneration and social security . Amounts due to	9076	23.652	15.536	39.188	117	457
the National Social Security Office		İ		İ	į	
<ul> <li>Other amounts payable in respect of remuneration and social security</li> </ul>	9077	3.148.166	*	*	3.852	*
5.10.OPERATING RESULTS			ĺ			ĺ
A.OPERATING INCOME						
Other operating income	740	443.932	*		930	
Operating subsidies and compensatory amounts received from public authorities	/40	443.932	.		930	
B.OPERATING CHARGES a)Employees recorded in the personnel register	İ		ĺ			
<ul> <li>Total number at the closing date</li> <li>Average number of employees calculated</li> </ul>	9086   9087	359.288 348.993	176.744 145.514	536.032   494.507	3.753 3.841	31.822 35.174
in full-time equivalents	İ		İ			į
. Number of actual worked hours b)Personnel costs	9088	527.120.714	228.312.799	755.433.513	3.831	34.154
. Remuneration and	620	13.376.690	4.581.405	17.958.095	3.854	36.459
<pre>direct social benefits . Employer's contribution for social security</pre>	621	4.216.473	1.395.028	5.611.501	3.856	35.484
. Employers' premiums for	622	517.208	48.974	566.182	2.502	5.839
extra statutory insurance . Other personnel costs	623	1.032.578	397.377	1.429.955	3.861	36.260
. Pensions	624	62.622	5.435	68.057	373	826
<pre>c)Provisions for pensions . Appropriations (uses and write-backs) (+)/(-)</pre>	635	-66.845	*	*	457	*
d)Amounts written down . On stocks and contracts in progress						
- Recorded - Written back	9110   9111	109.771  86.875	*	*	239   158	*
. On trade debts		į				İ
- Recorded - Written back	9112   9113	328.098 230.648	*	*	1.444	*
e)Provisions for liabilities and charges		İ				
. Formed . Used and written back	9115   9116	682.515 761.051	*	*	1.059	*
f)Other operating charges						
. Taxes related to operation	640   641/8	640.426    1.334.577	*	*	6.601 4.359	*
g)Hired temporary staff and personnel placed	, ,					ļ
at the enterprise's disposal . Total number at the closing date	9096	7.161	*	*	585 l	*
. Average number calculated	9097	11.459	*	*	1.733	*
in full-time equivalents . Number of actual worked hours	9098	21.300.039	*	*	1.733	*
. Costs to the enterprise	617	653.256	*	*	1.733	*
5.11.FINANCIAL RESULTS						
a)Other financial income Subsidies granted by public authorities and						
recorded as income for the period						
<ul><li>Capital subsidies</li><li>Interest subsidies</li></ul>	9125   9126	200.455 36.887	32.926 9.592	233.382   46.479	451 100	1.044
b)Depreciation of loan issue expenses and	6501	3.033	*	*	20	*
reimbursement premiums c)Interests recorded under assets	6503	41.672	21.856	63.528	174	1.810
d)Amounts written down						
on current assets . Recorded	6510	370.200	*	*	263	*
. Written back	6511	208.920	*	*	153	*
e)Other financial charges . Charges for discounting amounts	653	11.247	4.589	15.836	110	2.384
receivable f)Provisions of a financial nature	656	-294  -294	-5.505	-5.799	43	7.839
. Formed	6560	2.318	*	-5.799 <sub> </sub> *	25	*
. Used and written back	6561	2.612	*	*	25	*
5.12.INCOME TAXES AND OTHER TAXES						
A.INCOME TAXES	0124	1 600 500	*	*	4 506	*
Income taxes on the result of the current period - Income taxes paid and withholding taxes	9134   9135	1.628.503 1.255.465	*	*	4.786 4.847	*
due or paid - Excess of income tax prepayments and	9136	84.353	*	*	1.282	*
- Excess of income tax prepayments and		04.333	·		1.202	

Grouping: PU340 - Services to businesses and individuals

					NUM. OF	ENTERP.
	Codes -	Complete	Abbreviated	Total	Comp.	Abbr.
withholding taxes paid included in assets - Estimated taxes payable . Income taxes on the result of prior periods	9137 9138		*	*	   2.456   1.519	
- Additional income taxes due or paid	9139	36.717	*	*	1.415	*
<ul> <li>Additional income taxes estimated or provided for</li> </ul>	9140	20.005	*	*	   129 	   *   
<ul> <li>Status of deferred taxes</li> <li>Deferred taxes representing assets</li> <li>Accumulated tax losses deductible</li> <li>from future taxable profits</li> </ul>	9141 9142	14.326.002 10.052.704	* *	*	3.057	*     *     *
- Deferred taxes representing liabilities	9144	486.003	*	*	60	*
B.VALUE ADDED TAXES AND OTHER TAXES BORNE BY THIRD PARTIES . Value added taxes charged						
<ul><li>To the enterprise (deductible)</li><li>By the enterprise</li></ul>	9145 9146	7.606.609 10.388.972	*	*	5.409 5.168	* *
<ul> <li>Amounts withheld on behalf of third party</li> <li>For payroll withholding taxes</li> <li>For withholding taxes on investment income</li> </ul>	9147 9148	3.112.620 155.997	*	*	4.004 1.136	*
5.13.RIGHTS AND COMMITMENTS NOT REFLECTED IN THE BALANCE SHEET A.PERSONAL GUARANTEES PROVIDED OR IRREVOCABLY PROMISED BY THE ENTERPRISE AS SECURITY FOR DEBTS AND COMMITMENTS OF THIRD PARTIES	9149	4.141.352	145.895	4.287.247	246	140
Of which . Bills of exchange in circulation endorsed	9150	10.703		10.703	1	
by the enterprise . Bills of exchange in circulation drawn or	9151		*	*		*
<pre>guaranteed by the enterprise . Maximum amount up to which other debts or commitments of third parties are guaranteed by the enterprise</pre>	9153	2.896.157	*	*	   201 	*
B.REAL GUARANTEES a)Real guarantees provided or irrevocably promised by the enterprise on its own assets as security of debts and commitments of the enterprise . Mortgages						
- Book value of immovable properties mortgaged - Amount of registration	9161 9171	10.348.480	12.120.539 11.357.506		!	14.891
. Pledging of goodwill - Amount of registration	9181	1.826.997	659.234		!	1.707
Pledging of other assets - Book value of other assets pledged	9191	26.506.027	1.900.440	28.406.467	578	4.560
. Guarantees provided on future assets - Amount of assets involved	9201	242.760	73.237	315.997	15	108
b)Real guarantees provided or irrevocably promised by the enterprise on its own assets as security of debts and commitments of third parties . Mortgages						
<ul> <li>Book value of immovable properties mortgaged</li> <li>Amount of registration</li> </ul>	9162 9172	1.103.890 2.727.759	418.122 798.357	1.522.012 3.526.117		559    574
. Pledging of goodwill - Amount of registration	9182	710.082	59.514	769.595	74 	65
<ul> <li>Pledging of other assets -</li> <li>Book value of assets pledged</li> </ul>	9192	8.519.021	202.776  	8.721.797	İ	144
. Guarantees provided on future assets - Amounts of assets involved	9202	10.000	372     	10.372	1	2
C.FORWARD TRANSACTIONS . Goods purchased (to be received)	9213		    *	*	   	     *
. Goods sold (to be delivered)	9214	5.534	*	*	2	*
<ul><li>Currencies purchased (to be received)</li><li>Currencies sold (to be delivered)</li></ul>	9215 9216	115.844.735 118.268.099	*	*	82 79	*
D.PENSIONS FUNDED BY THE ENTERPRISE Estimated amount of the commitments resulting	9220	24.946	*	*	       22	
for the enterprise from past services	, , , ,	21.710				
 		 			 	l 

Grouping : PU340 - Services to businesses and individuals

	Codes -	Complete	AMOUNTS Abbreviated	Total		Abbr.
			Abbreviated			
5.14.RELATIONSHIPS WITH AFFILIATED ENTERPRISES AND ENTERPRISES LINKED BY PARTICIPATING INTERESTS						
A.AFFILIATED ENTERPRISES						
a)Financial fixed assets . Participating interests	280/1   280	203.214.258		*	2.473	*
. Subordinated amounts receivable	9271	88.469.739 2.891.953		*	2.316    66	*
. Other amounts receivable	9281	111.852.566		*	450	*
b)Amounts receivable from affiliated enterprises	9291	268.048.218		269.975.922		4.071
. Over one year . Within one year	9301 9311	99.266.954 168.781.264	!!	*	370 4.144	*
c)Current investments in affiliated enterprises	9321	7.981.030	*	*	   86	*
. Shares	9331	35.876		*	9	
. Amounts receivable d)Amounts payable	9341 9351	7.945.154 219.160.206		*	77   4.745	*
. Over one year	9361	110.765.373		*	1.063	*
. Within one year	9371	108.394.833		*	4.437	*
e)Personal and real guarantees	0201	60 000 000	*	*	476	*
<ul> <li>Provided or irrevocably promised by the enterprise as security for debts or commitments of affiliated enterprises (complete forms)</li> </ul>	9381	60.980.280		•	476   	
. Guarantees provided in favour	9294	*	233.822	*	*	122
of affiliated enterprises						
<pre>(abbreviated forms) . Provided or irrevocably promised by</pre>	9391	25.067.736	*	*	l   496	*
affiliated enterprises as security for debts or commitments of the enterprise						
f)Other significant financial commitments	2421	40.001.000	*			.
. Specifically for complete models . Specifically for abridged models	9401 9295	42.931.238	*     21.203	*	22	* 50
g)Financial results	9295		21.203		 	30
. Income from financial fixed assets	9421	6.022.373		*	792	*
. Income from current assets	9431	5.393.061		*	2.042	*
. Other financial income . Debt charges	9441   9461	5.262.210 3.646.354	!	*	247	*
. Other financial charges	9471	5.498.537	*	*	257	*
h)Disposal of fixed assets						
. Capital gains obtained . Capital losses suffered	9481 9491	392.326 62.469	*	*	79 49	*
B.ENTERPRISES LINKED BY PARTICIPATION					<u> </u>	
a)Financial fixed assets	282/3	2.349.270	! !	*	439	*
<ul> <li>Participating interests</li> <li>Subordinated amounts receivable</li> </ul>	282 9272	1.657.011	*	*	426	*
. Other amounts receivable	9282	585.751	*	*	58	*
b)Amounts receivable	9292	295.883	*	*	215	*
. Over one year	9302	38.869	*	*	20	*
. Within one year c)Amounts payable	9312   9352	257.014 503.585	*	*	206 182	*
. Over one year	9362	203.471	*	*	46	*
. Within one year	9372	300.113	*	*	158	*
5.15.FINANCIAL RELATIONSHIPS WITH THE						
A.DIRECTORS, MANAGERS, INDIVIDUALS OR BODIES CORPORATE WHO CONTROL THE ENTERPRISE WITHOUT BEING ASSICCIATED THEREWITH OR OTHER ENTERPRISES CONTROLLED BY THESE PERSONS						
. Amounts receivable from these persons	9500	2.228.316	1.028.704	3.257.020	!!!	12.486
<ul> <li>Guarantees provided in their favour</li> <li>Other significant commitments undertaken in their favour</li> <li>Amount of direct and indirect remunerations</li> </ul>	9501 9502 	17.523 888	76.255 29.466	93.779 30.355	4   5 	34 212
and pensions, included in the income statement, as long as this disclosure does not concern xclusively or mainly, the situation of a single identifiable person						
- To directors and managers	9503	291.824	*	*	   789	*
- To former directors and former managers	9504	2.193	*	*	   20  	*
B.AUDITORS OR PEOPLE THEY ARE LINKED TO	İ					

Year 2013 Grouping: PU340 - Services to businesses and individuals

			NUM. OF	ENTERP.		
		Complete	Abbreviated	Total	Comp.	Abbr.
. Auditor's fees . Fees for exceptional services or special missions executed in the company by the auditor	9505	49.411	*	*	5.292	*
- Other attestation missions - Tax consultancy - Other missions external to the audit	95061 95062 95063	2.978 718 2.851	*	* * *	461 140 348	*
<ul> <li>Fees for exceptional services or special missions executed in the company by people they are linked to</li> </ul>						
<ul> <li>Other attestation missions</li> <li>Tax consultancy</li> <li>Other missions external to the audit</li> </ul>	95081   95082   95083	857 6.908 1.827	* * *	* * *	31 469 158	* * *
5.17.INFORMATION RELATING TO CONSOLIDATED ACCOUNTS						
FINANCIAL RELATIONSHIPS OF THE GROUP LED BY THE ENTERPRISE IN BELGIUM WITH AUDITORS OR WITH PEOPLE THEY ARE LINKED TO						
Mentions related to article 134, paragraphs 4 and 5 from the Companies Code						
<ul> <li>Auditor's fees according to a mandate at the group level led by the company publishing the information</li> </ul>	9507     	14.825	*	*	218	*
. Fees for exceptional services or special missions executed in these group by the auditor						
<ul><li>Other attestation missions</li><li>Tax consultancy</li><li>Other missions external to the audit</li></ul>	95071 95072 95073	1.050 119 1.088	* *	* *	62 9 47	*   *   *
Fees to people auditors are linked to according to the mandate at the group level led by the company publishing the information	9509	3.123	*	*	29	*
<ul> <li>Fees for exceptional services or special missions executed in the group by people they are linked to</li> </ul>						
<ul><li>Other attestation missions</li><li>Tax consultancy</li><li>Other missions external to the audit</li></ul>	95091 95092 95093	448 3.040 993	* *	* * *	12 56 22	* *

Grouping: PU340 - Services to businesses and individuals

NACE-BEL2008: + 37\* + 38\* - 38222\* - 383\* + 39\* + 411\* + 582\* + 59\* + 60\* + 62\* + 63\* + 66\* + 68\* + 69\* + 7\* - 75\* - 79\* + 80\* + 81\* + 82\* + 855\* + 90\* + 91\* + 92\* + 93\* + 95\* + 96\* + 97\*

AMOUNTS NUM. OF ENTERP. Codes | Complete | Abbreviated | Total | Comp. | Abbr. = = = = = = 6 SOCIAL BALANCE SHEET = = = = = = < < < Amounts in thousands of EUR > > > ("FTE" = "full-time equivalents") I.STATEMENT OF THE PERSONS EMPLOYED A.EMPLOYEES FOR WHOM THE COMPANY HAS INTRODUCED A DECLARATION DIMONA OR WHO ARE RECORDED IN THE GENERAL REGISTER OF PERSONNEL 1. During the current and preceding period AVERAGE NUMBER OF EMPLOYEES . Full-time 98.527 77.947 1001 26.391 22.523 . Part-time 1002 . Total in FTE (current period)
. Total in FTE (preceding period) 1003 143.137 33.871 1003P 134.434 32.987 NUMBER OF HOURS ACTUALLY WORKED . Full-time 1011 158.062.964 26.391 Part-time 1012 69.437.399 22.523 227.500.363 Total (current period)Total (preceding period) 1013 33.871 1013P 215.052.636 32.987 PERSONNEL COSTS 1021 4.627.730 26.391 . Full-time Part-time 1022 1.688.788 22.523 . Total (current period)
. Total (preceding period) 1023 6.316.518 33.871 1023P 5.801.975 32.987 1. During the current period a) AVERAGE NUMBER OF EMPLOYEES Full-time . Total 1001 254.447 3.718 . Men 10011 166.630 3.410 10012 Women 86.350 3.136 Part-time 1002 2.947 . Total 156.354 . Men 10021 46.307 1.855 Women 10022 109.699 2.578 Total in FTE . Total 1003 345.472 3.819 . Men 10031 195.035 3.482 Women 10032 148.819 3.332 b) NUMBER OF HOURS ACTUALLY WORKED Full-time . Total 1011 376.336.003 3.718 . Men 10111 252.301.457 3.420 Women 10112 121.748.984 Part-time . Total 1012 145.480.469 2.947 . Men 48.316.019 96.883.253 10121 1.883 Women 10122 2.606 Total . Total 1013 521.816.475 3.819 3.499 . Men 10131 300.664.233 Women 10132 218.679.543 3.344 c) PERSONNEL COSTS Full-time . Total 1021 14.792.262 3.718 10211 10.129.410 . Men Women 10212 4.194.719 2.867 Part-time 2.947 1022 . Total 3.932.780 . Men 10221 1.342.023 1.746 2.517.324 2.406 Women 10222 Total . Total 1023 18.725.042 3.819 10231 11.588.843 Men 3.272 10232 6.808.852 3.109 Women d) ADVANTAGES IN ADDITION TO WAGES 1033 138.158 1.215 . Men 10331 80.781 1.041 . Women 10332 53.385 1.012 2.During the preceding period Average number of employees in FTE 1003P 338.769 3.734 . Men 10031P 184.462 3.181 136.572 Women 10032P 2 992 Number of hours actually worked . Total 515.444.599 286.356.461 3.183 10132P 200.882.863 2.993 Women Personnel costs 17.859.275 . Total 1023P

Grouping : PU340 - Services to businesses and individuals

			NUM. OF	ENTERP.		
	Codes		Abbreviated	Total		Abbr.
. Men	10231P	10.313.078	*	*	3.013	*
. Women Advantages in addition to wages	10232P	6.033.829	*	*	2.817	*
. Total	1033P	125.838	*	*	1.177	*
. Men	10331P	71.933	*	*	955	*
. Women	10332P	45.226	*	*	913	*
2.On the closing date of the financial year 3.On the closing date of the financial year a)NUMBER OF EMPLOYEES						
. Full-time	1051	220.203	97.761	317.964		
. Part-time	1052	136.134	76.894	213.028	2.765	19.986
. Total in FTE b)BY NATURE OF THE EMPLOYMENT CONTRACT	1053	301.931	142.072	444.003	3.744	31.289
Contract for an indefinite period	İ	İ	İ			
. Full-time . Part-time	1101	173.103   91.299	89.480 64.996	262.583	3.612 2.724	22.652 19.073
. Part-time . Total in FTE	1102   1103	229.948	128.439	156.295 358.386	3.721	30.290
Contract for a definite period	1103	223.310	120.135	330.300	0.721	30.270
. Full-time	1111	46.207	7.712	53.919	746	3.611
. Part-time . Total in FTE	1112   1113	43.668 70.495	9.227 12.195	52.895 82.690	371 914	2.752 5.629
Contract for the execution of	1113	, 0. 495	12.190	02.090	) J + 1	3.043
a specifically assigned work	j	j	j		İ	
. Full-time . Part-time	1121   1122	629   169	409  2.380	1.038 2.549	61 34	113 75
. Part-time . Total in FTE	1122	169   724	2.380	1.844	75	75 171
Replacement contract		İ	į		İ	
. Full-time	1131	264	160	424	94	140
. Part-time . Total in FTE	1132   1133	998   765	291  317	1.289 1.081	75 142	197 323
c)ACCORDING TO GENDER AND STUDY LEVEL	1133	, 03	31,	1.001	112	323
Men	į		į			
. Full-time . Part-time	1201 1202	145.510  37.160	57.109  15.618	202.619 52.778	3.376 1.684	16.318 7.044
. Total in FTE	1202	169.750	64.898	234.647	3.477	19.546
- primary education	į	İ	į			
. Full-time . Part-time	12001	19.720	10.769	30.489	659 325	3.637
. Total in FTE	12002   12003	14.594  31.211	3.758 12.710	18.352 43.921	729	1.753 4.615
- secondary education						
. Full-time	12011	60.123	26.683	86.806	2.125	9.272
. Part-time . Total in FTE	12012   12013	14.710  69.179	9.499  31.190	24.209 100.369	966 2.205	4.189 11.451
- higher non-university education	12015	03.175	31.133	100.505	2.200	11.101
. Full-time	12021	35.285	12.846	48.131	2.259	5.107
. Part-time . Total in FTE	12022   12023	5.948    37.711	1.651 13.787	7.599 51.498	751 2.319	1.206 5.770
- university education	12025	37.711	13.707	31.130	2.317	3.770
. Full-time	12031	29.983	5.668	35.651	1.795	2.442
. Part-time . Total in FTE	12032   12033	1.872  31.226	529  5.980	2.401 37.206	535 1.859	457 2.729
Women	12033	31.220	3.300	37.200	1.037	
. Full-time . Part-time	1211	74.693	40.652	115.345	3.110	15.441 16.732
. Total in FTE	1212 1213	98.974    132.181	61.276  77.172	160.250 209.353	2.494	23.893
- primary education						
. Full-time	12101	9.524	7.155	16.679	482	3.168
. Part-time . Total in FTE	12102   12103	30.252 27.119	15.645  16.506	45.897 43.625	440 632	4.047 5.687
- secondary education	į		į		İ	
. Full-time	12111	28.728	19.228	47.956	1.903	8.727
. Part-time . Total in FTE	12112   12113	49.518  57.994	36.365 40.305	85.883 98.299	1.534	10.528 15.013
- higher non-university education	12113	37.331	10.303	,0.2,	2.172	10.015
. Full-time	12121	19.964	9.712	29.676	2.097	5.142
. Part-time . Total in FTE	12122 12123	13.810 26.743	6.811 14.219	20.621 40.962	1.461	4.185 7.592
- university education	12123	20.745	11.217	10.502	2.541	1.552
. Full-time	12131	16.222	4.207	20.429	1.508	2.305
. Part-time . Total in FTE	12132   12133	4.689  19.608	1.954  5.501	6.643 25.109	865 1.656	1.410
d)BY PROFESSIONAL CATEGORY	14133	19.006	3.301	23.109	1.050	5.13/
Management staff						
. Full-time . Part-time	1301 1302	3.240 362	472   228	3.712 590	456 107	324 117
. Total in FTE	1302	3.477	574	4.051	487	415
Employees	į		į			
. Full-time . Part-time	1341	145.212	67.216	212.428	3.524	
. Part-time . Total in FTE	1342   1343	46.254    171.862	32.252 86.509	78.506 258.371	2.582 3.638	15.013 25.337
Workers	į		į			
. Full-time	1321	71.298	28.276	99.574	981	6.418

Grouping: PU340 - Services to businesses and individuals

NACE-BEL2008: + 37\* + 38\* - 38222\* - 383\* + 39\* + 411\* + 582\* + 59\* + 60\* + 62\* + 63\* + 66\* + 68\* + 69\* + 7\* - 75\* - 79\* + 80\* + 81\* + 82\* + 855\* + 90\* + 91\* + 92\* + 93\* + 95\* + 96\* + 97\*

AMOUNTS NUM. OF ENTERP. Codes -----| Complete | Abbreviated | Total | Comp. | Abbr. 43.454 | 132.809 | 811 | 7.559 52.763 | 178.809 | 1.152 | 10.880 89.355| . Part-time 52.763 Total in FTE 126.045 Others . Full-time 1.797 1331 453 İ 2.250 128 İ 1.144 . Part-time 163 960 1332 1.123 36 363 . Total in FTE 1333 546 2.225 2.771 151 1.447 SPECIFICALLY FOR COMPLETE FORMS : B.HIRED TEMPORARY STAFF AND PERSONS PLACED AT THE ENTERPRISE'S DISPOSAL DURING CURRENT PERIOD a) HIRED TEMPORARY STAFF . Average number of persons employed 1501 8.531 1.664 . Number of hours 1511 16.227.318 1.665 actually worked . Costs for the enterprise 1521 405.405 1.665 b) PERSONS PLACED AT THE ENTERPRISE'S DISPOSAL 1502 1512 132 . Average number of persons employed 2.915 4.979.590 . Number of hours 132 actually worked
. Costs for the enterprise 1522 247.391 II.LIST OF PERSONNEL MOVEMENTS DURING THE ACCOUNTING PERIOD A.ENTRIES a) NUMBER OF EMPLOYEES FOR WHOM THE COMPANY HAS INTRODUCED A DECLARATION DIMONA OR WHO WERE INSCRIBED TO THE GENERAL REGISTER DURING THE ACCOUNTING PERIOD . Full-time 2051 1.238.649 235.169 1.473.818 2.833 | 13.977 1.726.658 1.977.036 . Part-time 250.378 330.797 1.307 2052 9.555 . Total in FTE 2.516.882 18.434 SPECIFICALLY FOR COMPLETE FORMS : b) BY TYPE OF EMPLOYMENT CONTRACT Contract for an indefinite period . Full-time 2101 50.573 2.649 . Part-time 2102 46.628 1.030 Total in FTE 73.203 Contract for a definite period . Full-time 1.181.686 2111 1.276 . Part-time 1.651.009 2112 596 2.102.146 Total in FTE 2113 1.421 Contract for the execution of a specifically assigned work . Full-time 2121 5.987 63 . Part-time 25.199 2122 33 Total in FTE 2123 8.980 84 Replacement contract 2131 403 98 . Full-time . Part-time 2132 3.822 68 1.756 . Total in FTE 2133 133 B.DEPARTURES a) NUMBER OF EMPLOYEES WHOSE CONTRACT-TERMINATION DATE HAS BEEN ENTERED IN A DECLARATION DIMONA OR IN THE REGISTER GENERAL OF PERSONNEL DURING THE ACCOUNTING PERIOD 229.131 246.274 1.482.198 2.857 13.395 1.968.494 1.606 9.502 2.513.210 3.014 17.909 . Full-time 1.253.067 . Part-time 3052 1.722.220 . Total in FTE 3053 2.197.687 315.523 SPECIFICALLY FOR COMPLETE FORMS : b) BY TYPE OF EMPLOYMENT CONTRACT Contract for an indefinite period 3101 47.554 2.687 . Full-time . Part-time 3102 43.568 1.404 Total in FTE 3103 68.988 2.857 Contract for a definite period 3111 . Full-time 1.199.142 1.221 1.673.393 . Part-time 3112 Total in FTE 3113 2.118.908 1.370 Contract for the execution of a specifically assigned work 5.976 . Full-time 3121 60 2.743 . Part-time 3122 28 Total in FTE Replacement contract . Full-time 3131 395 91 2.516 . Part-time 3132

Grouping : PU340 - Services to businesses and individuals

	I			  NUM. OF	ENTERP.	
			AMOUNTS Abbreviated			
. Total in FTE c)BY REASON OF TERMINATION OF CONTRACT	3133	1.542	*	*	121	*
Retirement	2461	1 000	*	*	001	*
. Full-time . Part-time	3401 3402	1.029    574	*	*	294 229	*   *
. Total in FTE	3403	1.364	*	*	431	*
Unemployment with extra	ļ		į			
allowance from enterprise . Full-time	3411	219	*	*	   118	*
. Part-time	3412	204	*	*	126	*
. Total in FTE Dismissal	3413	362	*	*	196	*
. Full-time	3421	22.267	*	*	1.521	   *
. Part-time	3422	9.175	*	*	617	*
. Total in FTE Other reason	3423	25.593	*	*	1.651	*
. Full-time	3431	1.229.552	*	*	2.524	*
. Part-time	3432	1.712.267	*	*	1.301	*
. Total in FTE of which: number of persons who continue to render services to the enterprise at least half-time on a self-employed basis:	3433	2.170.368	*	*	2.666	*
. Full-time	3501	40	*	*	13	*
. Part-time	3502	2	*	*	2	*
. Total in FTE	3503	41	*	*	14  	*
III.INFORMATION ON TRAINING PROVIDED TO EMPLOYEES DURING THE ACCOUNTING PERIOD						
a)Total of initiatives of formal professional training at the expense of the employer	   					
Men						
. Number of employees involved . Number of actual training hours	5801 5802	70.866 2.022.410	5.133 168.537	75.999 2.190.947		1.480 1.480
. Costs for the enterprise	5803	107.179	6.354	113.534	!!!	3.018
- of which gross costs directly	58031	107.277	5.867	113.145	!!!	
<pre>linked to training - of which fees paid and paiments</pre>	58032	10.205	771	10.977	992	   2.035
to collective funds - of which grants and other financial	58033	10.303	284	10.587	395	229
advantages received (to deduct)	56033	10.303	204	10.567	395	229
Women . Number of employees involved	5811	53.342	7.451	60.793	   1.509	   1.799
. Number of actual training hours	5812	1.165.897	155.447	1.321.344	1.509	1.799
. Costs for the enterprise	5813	59.621	5.674	65.296		
<ul> <li>of which gross costs directly linked to training</li> </ul>	58131	58.402	5.061	63.463	1.509	1.799 
- of which fees paid and paiments	58132	5.178	836	6.013	953	2.168
<pre>to collective funds - of which grants and other financial advantages received (to deduct)</pre>	58133	3.958	222	4.180	   355 	   256 
b)Total of initiatives of less formal or informal professional training	 					
at the expense of the employer					 	
Men	E001	60 160	3.819	CF 000	0.55	
<ul> <li>Number of employees involved</li> <li>Number of actual training hours</li> <li>Costs for the enterprise</li> </ul>	5821 5822 5823	62.169 983.313 39.196	3.819 166.103 4.695	65.988 1.149.416 43.891	877 877 877	990 990 990
Women . Number of employees involved	5831	39.774	4.434	44.208	   787	   1.010
Number of actual training hours     Costs for the enterprise	5832 5833	590.046 24.982	155.698 4.359	745.744 29.342	787 787 787	1.010
c)Total of initiatives of initial professional training at the expense of the employer						
Men	F0.41		1 505	2 2/-	7.5	
. Number of employees involved . Number of actual training hours	5841 5842	2.316 236.733	1.525 704.427	3.841 941.160	195 195	752 752
. Costs for the enterprise	5842	3.871	4.233	8.104	195	752
Women . Number of employees involved	5851	1.814	1.825	3.639	148	   716
. Number of actual training hours	5852	109.980	725.285	835.265		716
. Costs for the enterprise	5853	1.580	3.875	5.455	144	689

Central Balance Sheet Office

Year 2013

Grouping: PU340 - Services to businesses and individuals

NACE-BEL2008: + 37\* + 38\* - 38222\* - 383\* + 39\* + 411\* + 582\* + 59\* + 60\* + 62\* + 63\* + 66\* + 68\* + 69\* + 7\* - 75\* - 79\* + 80\* + 81\* + 82\* + 855\* + 90\* + 91\* + 92\* + 93\* + 95\* + 96\* + 97\*

STATISTICS OF FINANCIAL RATIOS

Full presentations

The value of the ratios below is equal to or Number of Ratios 01 02 greater than: 03 entercalculated Q1 in 75% of the enterprises prises from the globalised Q2 in 50% of the enterprises Q3 in 25% of the enterprises amounts 1. Gross operating margin (왕) 12,2 49,4 6.566 7,9 2. Net operating margin (%) -0,7 6,4 27,6 6.566 3. Added value / operating income (왕) 20.7 49.5 75,61 6.595 44.9 4. Added value / person 58.310 87.675 143.670 3.447 employed (EUR) 83.709 5. Added value / Tangible fixed assets (%) 7,1 38,7 461,8 5.820 39,0 6. Personnel charges / Added value 75,6 93,0 3.658| 65,5 (왕) 7. Depreciation, depreciation allowances and provisions for risks and costs / Added value (%) 2,2 12,2 37,5 5.091 18,5 8. Debt charges / Added value 4,5 26,3 22,5 9. Return on equity -0,6 4.4 17.8 6.405 (왕) 3,5 after tax 10. Cash-flow / Equity (%) 1,6 11,6 35,6 6.405| 11. Gross return on total assets 0.9 5.7 13.7 7 244 before taxes and debt charges (왕) 4.2 12. Net return on total assets before taxes -0,1 3,1 8,8 7.244 and debt charges 3,1 13. Liquidity in broad sense 0,64 1.21 2.62 7.183 1.54 14. Liquidity in narrow sense 0,46 1,13| 2,61 7.139| 1,52 15.1 Stock turnover of raw material and consumables (except for the building industry) 15.2 Stock turnover of raw material and consumables (only for the building industry) 16.1 Stock turnover of goods being processed and finished goods (except for the building industry) 16.2 Stock turnover of goods being processed and finished goods (only for the building industry) 17. Number of days of customer credit 8 | 46 91 6.657 108 18. Number of days of supplier credit 32 68 l 147 7.132 135 19. Equity / Total liabilities and equity (왕) 11.2 35,2 70,21 7.233 49,4 20. Acquisition of tangible assets / Added value (왕) 1.0 4.5 24,3 3.690 27,5 21. Acquisition of tangible assets / Tangible assets at the end of the preceding financial year 52.7 3.790 l 18,5 Year 2013 Grouping: PU340 - Services to businesses and individuals

greate: Q1 Q2	r than: in 75% of the enterprises in 50% of the enterprises in 25% of the enterprises		Q1	Q2	Q3	Number of   enter- prises	Ratios calculated from the globalised amounts
     = =	= = = = = = = = = = = = = = = = = = =						
1. Gro	ss operating margin	(%)	5,1	20,6	45,9	14.874	21,0
2. Net	operating margin	(%)	-2,2	8,5	26,3	14.875	10,9
3. Add	ed value / operating income	(%)	13,6	34,8	58,9	15.582	40,4
	ed value / person loyed (EUR)		   45.886	73.852	122.506	   32.617	74.703
	ed value / Tangible ed assets	(%)	6,0	21,3	95,9	   138.396	21,9
6. Per	sonnel charges / Added value	(%)	24,5	51,3	78,2	38.015	57,9
	reciation, depreciation allowances and visions for risks and costs / Added value	(%)	11,5	29,0	57,0	   119.103	25,4
8. Fina	ancial charges / Added value	(%)	1,4	6,0	19,7	125.604	12,3
	urn on equity er tax	(%)	-0,6	9,7	32,5	   126.814	9,1
10. Casl	h-flow / Equity	(%)	6,8	26,3	61,2	126.813	17,8
	ss return on total assets before taxes financial charges	(왕)	   3,5	12,0	26,4	   149.387	10,3
	return on total assets before taxes financial charges	(%)	-0,1	5,8	17,8	   149.387	6,7
13. Liq	uidity in broad sense		0,50	1,24	2,86	147.451	1,09
14. Liq	uidity in narrow sense		0,39	1,16	2,80	146.780	0,94
17. Num	ber of days of customer credit		0	32	80	14.876	66
18. Num	ber of days of supplier credit		5	25	83	15.745	104
19. Equ	ity / Total liabilities and equity	(%)	10,4	36,7	68,1	149.522	41,1
	uisition of tangible assets / ed value	(%)	4,1	15,3	59,9	   86.147	42,9
Tang	uisition of tangible assets / gible assets at the end of the ceding financial year	(%)	3,3	14,0	62,5	     85.303	14,1

Year 2013 Grouping: PU340 - Services to businesses and individuals

grea   	value of the ratios below is equal to or ter than: Q1 in 75% of the enterprises Q2 in 50% of the enterprises Q3 in 25% of the enterprises		Q1	Q2	Q3	Number of     enter-   prises   	Ratios calculated from the globalised amounts
   	: = = = = = = = = = = = = = = = = = = =			   			
1. G	ross operating margin	(%)	4,0	19,0	47,4	20.801	17,0
2. N	Vet operating margin	(%)	-1,2	8,0	27,2	20.802	8,5
3. A	added value / operating income	(%)	15,2	38,7	64,6	22.182	45,0
	dded value / person employed (EUR)		   46.832	75.437	124.746	   36.064	81.928
	dded value / Tangible ixed assets	(%)	   6,0	21,6	100,7	   144.216	31,1
6. P	Personnel charges / Added value	(%)	25,7	53,2	80,3	41.693	62,9
	Depreciation, depreciation allowances and provisions for risks and costs / Added value	(%)	   10,9	28,4	56,2	   124.220	20,6
8. F	'inancial charges / Added value	(%)	1,4	5,9	19,9	131.444	42,2
	leturn on equity Ifter tax	(%)	  -0,6	9,3	31,8	   133.219	4,3
10. C	ash-flow / Equity	(%)	6,3	25,5	60,2	133.218	7,3
	cross return on total assets before taxes and financial charges	(%)	   3,3	11,6	25,8	   156.631	6,7
	Net return on total assets before taxes und financial charges	(%)	   -0,1	5,7	17,4	   156.631	5,2
13. L	iquidity in broad sense		0,51	1,24	2,85	154.634	1,45
14. L	iquidity in narrow sense		0,39	1,16	2,79	153.919	1,40
17. N	Number of days of customer credit		] 3	38	92	20.803	103
18. N	Number of days of supplier credit		9	40	113	22.873	158
19. E	quity / Total liabilities and equity	(%)	10,5	36,6	68,2	156.755	48,1
	cquisition of tangible assets / dded value	(%)	   3,9	14,7	58,5	   89.858	32,6
Т	acquisition of tangible assets / Cangible assets at the end of the preceding financial year	(%)	     3,4	14,1	61,9	89.093	16,3

Grouping: PU340 - Services to businesses and individuals

	1			NUM. OF ENTERP.		
	Codes -					i
= = = = = 6 SOCIAL BALANCE SHEET = = = = = =			i 		 	<u>-</u> 
< < < Amounts in thousands of EUR > > > ("FTE" = "full-time equivalents")	İ				 	
I.STATEMENT OF THE PERSONS EMPLOYED						
A.EMPLOYEES FOR WHOM THE COMPANY HAS INTRODUCED A DECLARATION DIMONA OR WHO ARE RECORDED IN THE GENERAL REGISTER OF PERSONNEL					   	
<ol> <li>During the current and preceding period AVERAGE NUMBER OF EMPLOYEES</li> </ol>					 	
. Full-time . Part-time	1001	*	109.753 91.921	*	*	27.434
<ul><li>Total in FTE (current period)</li><li>Total in FTE (preceding period)</li></ul>	1003   1003P	*	162.492 153.539	*	*     *	34.982
NUMBER OF HOURS ACTUALLY WORKED	1003P	^	153.539	•	^   	34.100
. Full-time . Part-time	1011   1012	*	175.314.612 81.538.746	*	*	27.434
. Total (current period)	1013	*	256.853.364	*	*	34.982
. Total (preceding period) PERSONNEL COSTS	1013P	*	244.111.608	*	*   	34.100
. Full-time	1021	*	5.214.667	*	1	27.434
<ul><li>Part-time</li><li>Total (current period)</li></ul>	1022   1023	*	1.995.030    7.209.697	*	1	23.516 34.982
. Total (preceding period) 1.During the current period a)AVERAGE NUMBER OF EMPLOYEES	1023P	*	6.660.401	*	*	34.100
Full-time . Total	1001	278.512	*	*	3.965	*
. Men	1001	181.565	l I	*	3.641	
. Women	10012	95.404	*	*	3.362	*
Part-time . Total	1002	164.387	*	*	3.165	*
. Men . Women	10021   10022	48.459 115.555		*	2.022	*
Total in FTE	10022	115.555	"   		2./65	"
. Total	1003   10031	374.587 211.210		*	4.067	*
. Men . Women	10031	161.675	l	*	3.717	^     *
b)NUMBER OF HOURS ACTUALLY WORKED Full-time	İ					
. Total	1011	415.637.888	*	*	3.965	*
. Men . Women	10111   10112	276.728.517 136.462.239	!!!	*	3.650	*
Part-time	10112	130.402.239			] 3.300	
. Total . Men	1012   10121	153.116.240 50.191.810	! !	*	3.165 2.051	
. Women	10121	102.620.166	!	*	2.812	*
Total . Total	1013	568.754.147	*	*	4.067	*
. Men	10131	326.967.093	*	*	3.734	*
. Women c)PERSONNEL COSTS	10132	239.129.727	*	*	3.574	*
Full-time						
. Total . Men	1021   10211	16.565.868 11.230.565	*     *	*	3.965	*
. Women	10212	4.776.351	*	*	3.058	*
Part-time . Total	1022	4.258.268	*	*	3.165	*
. Men	10221	1.435.366	*	*	1.891	*
. Women Total	10222	2.725.103	*	*	2.586	*
. Total	1023	20.824.135	*	*	4.067	*
. Men . Women	10231   10232	12.825.827 7.606.217	*	*	3.478	* *
d) ADVANTAGES IN ADDITION TO WAGES						
. Total . Men	1033   10331	171.340 100.220	*	*	1.326	* *
. Women	10332	66.899	*	*	1.103	*
2.During the preceding period Average number of employees in FTE					 	
. Total . Men	1003P   10031P	367.562 199.202	*	*	3.974	*
. Women	10031P  10032P	147.778	*	*	3.384	*
Number of hours actually worked . Total	10120		   *	*	   3.974	*
. Men	1013P   10131P	561.098.317 309.677.955	*	*	3.974	*
. Women	10132P	218.132.987	*	*	3.192	*
Personnel costs . Total	1023P	19.859.903	*	*	3.974	*
. Men	10231P	11.392.828	*	*	3.200	*

Grouping: PU340 - Services to businesses and individuals

Momen				NUM. OF	F ENTERP.		
Movement of the second color of the financial year   1.0319		Codes			Total	Comp.	Abbr.
Total   10435   10445		10232P	6.707.189	*	*	3.004	*
Memory   10031p		10330	151 503	*	*	   1 277	*
2.00 the closing date of the financial year   3.00 the closing date of the financial year   3.00 the closing date of the financial year   3.00 the closing date of the financial year   3.00 the closing date of the financial year   3.00 the closing date of the financial year   3.00 the closing date of the financial year   3.00 the closing date of the financial year   3.00 the closing date of the financial year   3.00 the closing date of the financial year   3.00 the closing date of the financial year   3.00 the closing date of the financial year   3.00 the closing date of the financial year   3.00 the closing date of the financial year   3.00 the closing date of the financial year   3.00 the closing date of the closi				I	*		I
3.0 the closing date of the financial year a	. Women		54.820	*	*	991	*
Fact-time	3.On the closing date of the financial year a)NUMBER OF EMPLOYEES						
Total in FTE DAY NATURE OF THE EMPLOYMENT CONTRACT  CONTRACT OF 11 101 101 101 101 101 101 101 101 101							!
		!					!
Description   100							
Part-time		1101			000 510		
Total in FTE							
Contract for a definite period   Pull-time   1111   50.869   8.996   8.996   8.91   3.994   Part-time   1112   44.276   10.723   54.999   447   3.092   6.176   7.002   7.00		!	!				
Post-time		1100	255.120	111.012	3,0.200		31.330
Total in FTE Contract for the execution of a specifically sesigned work    a specifically sesigned work    Beal-time		!	!	!			
Contract for the execution of a specifically assigned work   Full-time   1121   978   423   1.399   66   117   1121   1122   378   423   2.793   418   818   128   1293   1.394   66   117   1122   1122   1123   1.393   127   418   818   128   1293   1.394   127   128   1		!					!
Part-time	Contract for the execution of a specifically assigned work			į Į			İ
Total in FTE							
Replacement contract   Full-time   1131   320   291   611   121   231		!	!				!
Part-time		1125	1.112	1.137	2.231		100
Total in FTE		!					
CALCORDING TO GENDER AND STUDY LEVEL   Men		!					
Full-time		1133	851	599	1.450	174	521
Full-time	•	1					
Total in FTE		1201	160.407	63.190	223.597	3.608	17.169
- primary education - Full-time		!	!				
Full-time   12001   21.095   11.687   32.782   719   3.853		1203	185.821	72.161	257.982	3.715	20.475
. Part-time   12002   14.741   4.178   18.919   361   1.882   . Total in FTE   12003   32.666   13.824   46.493   798   4.887   . Secondary education   12011   64.609   29.618   94.227   2.282   9.832   . Part-time   12012   15.506   10.678   26.184   1.059   4.527   . Total in FTE   12013   74.133   34.721   108.854   2.369   12.082   . Full-time   12012   39.148   13.971   53.119   2.423   5.509   . Full-time   12023   6.577   2.041   8.618   8.839   1.394   . Total in FTE   12023   41.936   15.128   57.064   2.486   6.229   . Total in FTE   12033   34.603   6.515   41.118   1.956   2.783   . Part-time   12032   2.313   730   3.043   62.6   584   . Total in FTE   12033   36.075   6.942   43.017   2.030   3.100   . Full-time   1211   83.701   45.290   128.991   3.339   16.353   . Part-time   1212   104.855   72.725   177.584   2.699   17.601   . Part-time   1211   9.820   7.724   17.544   5.94   3.94   . Part-time   12102   30.988   19.501   50.499   4.931   . Full-time   12101   9.820   7.724   17.544   5.94   4.931   . Full-time   1211   31.282   21.164   55.94   4.95   4.931   . Full-time   1211   31.282   21.164   55.94   4.95   4.951   . Full-time   1211   31.282   31.933   4.185   701   6.029   . Full-time   1211   31.282   31.933   4.185   701   6.029   . Full-time   1212   23.95   19.501   50.499   4.931   . Total in FTE   1213   27.832   19.353   4.185   701   6.029   . Full-time   12112   31.282   31.164   52.44   2.070   9.315   . Total in FTE   1212   31.282   31.64   52.44   31.74   . Full-time   1212   31.282   31.64   52.44   31.74   . Full-time   1212   31.282   31.64   52.44   31.74   . Full-time   1213   31.285   31.91   32.266   6.557   . Full-time   1213   31.96   31.91   32.266   6.557   . Full-time   1213   32.359   30.302   31.91   32.65   31.60   . Full-time   1213   32.359   30.303   33.91   32.266   5.575   . Full-time   1213   32.359   30.303   30.319   32.266   35.84   . Full-time   1303   3.566   561   4.771   . Full-time   1304   3.566   561   4.771   . Full-time   1305   3.331		12001	21.095	11.687	32.782	   719	3.853
- secondary education . Full-time		!					
Full-time		12003	32.669	13.824	46.493	798	4.887
Part-time   12012   15.506   10.678   26.184   1.059   4.527		10011	64 600	20 610	04 007		0 020
. Total in FTE		!		!			
Full-time 12021 39.148 13.971 53.119 2.423 5.509 Part-time 12022 6.577 2.041 8.618 8.39 1.394 Total in FTE 12023 41.936 15.128 57.064 2.486 6.229  university education Full-time 12031 34.603 6.515 41.118 1.956 2.783 Part-time 12032 2.313 730 3.043 6.26 584 Total in FTE 12033 36.075 6.942 43.017 2.030 3.100  Women 12031 83.701 45.290 128.991 3.339 16.353 Part-time 1211 83.701 45.290 128.991 3.339 16.353 Part-time 1212 104.659 72.725 177.584 2.639 17.601 Total in FTE 1213 145.37 88.658 233.695 3.571 24.905 - primary education Full-time 12101 9.820 7.724 17.544 534 3.64 Part-time 12102 30.958 19.501 50.459 495 4.331 Total in FTE 12103 72.832 19.353 47.185 701 6.029  - secondary education Full-time 1211 31.282 21.164 52.466 2.070 9.315 Part-time 1212 51.963 42.171 94.134 1.679 11.141 Total in FTE 1213 62.131 45.688 107.819 2.374 15.767 - higher non-university education Full-time 1212 12.295 10.796 33.191 2.266 5.575 Part-time 12123 30.302 15.940 46.242 2.526 8.193  - part-time 12121 22.395 10.796 33.191 2.266 5.575 Part-time 12123 30.302 15.940 46.242 2.526 8.193  - university education Full-time 1213 19.567 5.105 24.672 1.667 2.649 Part-time 1213 2.3597 6.773 30.369 18.82 3.584  d)PP PROFESSIONAL CATEGORY Management staff Full-time 1301 3.566 651 4.217 536 446 Part-time 1302 431 273 704 127 146 Fart-time 1302 431 273 704 127 146 Fart-time 1302 431 273 704 127 146 Fart-time 1302 431 273 704 127 146 Fart-time 1302 431 273 704 127 146 Fart-time 1302 431 273 704 127 146 Fart-time 1302 431 273 704 127 146 Fart-time 1302 431 273 704 127 146 Fart-time 1302 431 273 704 127 156 Full-time 1341 166.074 75.939 242.013 3.765 19.912 Full-time 1341 166.074 75.939 242.013 3.765 19.912 Full-time 1342 52.310 37.459 89.769 2.791 15.889 Full-time 1342 52.310 37.459 89.769 2.791 15.889 Full-time 1342 52.310 37.459 89.769 2.791 15.889 Full-time 1341 166.074 75.939 242.013 3.765 19.912 Full-time 1343 196.606 98.216 294.822 3.881 26.377 Full-time 1343 196.606 98.216 294.822 3.881 26.377 Full-time 1343 196.606 98.216 294.822 3.881 26.377		!					
Part-time   12022   6.577   2.041   8.618   839   1.394							
Total in FTE		!					
- university education . Full-time 1		!					
Part-time		12023	12.750	13.120	37.001	2.100	0.227
Total in FTE   12033   36.075   6.942   43.017   2.030   3.100		!					
Nomen		!	!				
Full-time   1211		12033	30.0/5	6.942	43.01/	2.030	3.100
Total in FTE		1211	83.701	45.290	128.991	3.339	16.353
- primary education . Full-time 12101 9.820 7.724 17.544 534 3.364 . Part-time 12102 30.958 19.501 50.459 495 4.331 . Total in FTE 12103 27.832 19.353 47.185 701 6.029 - secondary education . Full-time 12111 31.282 21.164 52.446 2.070 9.315 . Part-time 12112 51.963 42.171 94.134 1.679 11.141 . Total in FTE 12113 62.131 45.688 107.819 2.374 15.767 - higher non-university education . Full-time 12111 22.395 10.796 33.191 2.266 5.575 . Part-time 12122 15.425 7.831 23.256 1.602 4.583 . Total in FTE 12123 30.302 15.940 46.242 2.526 8.193 - university education . Full-time 12131 19.567 5.105 24.672 1.667 2.649 . Part-time 12131 19.567 5.105 24.672 1.667 2.649 . Part-time 12131 3.566 651 4.217 536 446 . Part-time 1301 3.566 651 4.217 536 446 . Part-time 1302 431 273 704 127 146 . Total in FTE 1303 3.838 777 4.615 574 Employees . Full-time 1341 166.074 75.939 242.013 3.765 19.912 . Part-time 1342 52.310 37.459 89.769 2.791 15.889 . Total in FTE 1343 196.606 98.216 294.822 3.881 26.367 Workers . Full-time 1343 196.606 98.216 294.822 3.881 26.367 Workers . Full-time 1341 73.985 30.032 104.017 1.044 6.771							
Full-time 12101 9.820 7.724 17.544 534 3.364 . Part-time 12102 30.958 19.501 50.459 495 4.331 . Total in FTE 12103 27.832 19.353 47.185 701 6.029 . Secondary education . Full-time 12111 31.282 21.164 52.446 2.070 9.315 . Part-time 12112 51.963 42.171 94.134 1.679 11.141 . Total in FTE 12113 62.131 45.688 107.819 2.374 15.767 . higher non-university education . Full-time 12121 22.395 10.796 33.191 2.266 5.575 . Part-time 12122 15.425 7.831 22.325 1.602 4.583 . Total in FTE 12123 30.302 15.940 46.242 2.526 8.193 . university education . Full-time 12131 19.567 5.105 24.672 1.667 2.649 . Part-time 12132 5.634 2.532 8.166 985 1.683 . Total in FTE 12133 23.597 6.773 30.369 1.828 3.584 d) BY PROFESSIONAL CATEGORY Management staff . Full-time 1301 3.566 651 4.217 536 446 . Part-time 1302 431 273 704 127 146 . Total in FTE 1303 3.838 777 4.615 574 552 Employees . Full-time 1341 166.074 75.939 242.013 3.765 19.912 . Part-time 1342 52.310 37.459 89.769 2.791 15.889 . Total in FTE 1343 196.606 98.216 294.822 3.881 26.367 Workers . Full-time 1341 196.606 98.216 294.822 3.881 26.367 Workers . Full-time 1321 73.985 30.032 104.017 1.044 6.771		1213	145.037	88.658	233.695	3.571	24.905
. Part-time		12101	9 820	7 724	17 544	   534	3 364
- secondary education     Full-time							
Full-time   12111   31.282   21.164   52.446   2.070   9.315		12103	27.832	19.353	47.185	701	6.029
. Part-time 12112 51.963 42.171 94.134 1.679 11.141 . Total in FTE 12113 62.131 45.688 107.819 2.374 15.767 higher non-university education . Full-time 12121 22.395 10.796 33.191 2.266 5.575 . Part-time 12122 15.425 7.831 23.256 1.602 4.583 . Total in FTE 12123 30.302 15.940 46.242 2.526 8.193 - university education . Full-time 12131 19.567 5.105 24.672 1.667 2.649 . Part-time 12132 5.634 2.532 8.166 985 1.683 . Total in FTE 12133 23.597 6.773 30.369 1.828 3.584 d) BY PROFESSIONAL CATEGORY Management staff . Full-time 1301 3.566 651 4.217 536 446 . Part-time 1302 431 273 704 127 146 . Total in FTE 1303 3.838 777 4.615 574 552 Employees . Full-time 1341 166.074 75.939 242.013 3.765 19.912 . Part-time 1342 52.310 37.459 89.769 2.791 15.889 . Total in FTE 1343 196.606 98.216 294.822 3.881 26.367 Workers . Full-time 1321 73.985 30.032 104.017 1.044 6.771		10111	21 202	21 164	EO 446	0 070	0.215
. Total in FTE							
Full-time							
. Part-time 12122 15.425 7.831 23.256 1.602 4.583 . Total in FTE 12123 30.302 15.940 46.242 2.526 8.193 - university education . Full-time 12131 19.567 5.105 24.672 1.667 2.649 . Part-time 12132 5.634 2.532 8.166 985 1.683 . Total in FTE 12133 23.597 6.773 30.369 1.828 3.584 d)BY PROFESSIONAL CATEGORY Management staff . Full-time 1301 3.566 651 4.217 536 446 . Part-time 1302 431 273 704 127 146 . Total in FTE 1303 3.838 777 4.615 574 552 Employees . Full-time 1341 166.074 75.939 242.013 3.765 19.912 . Part-time 1342 52.310 37.459 89.769 2.791 15.889 . Total in FTE 1343 196.606 98.216 294.822 3.881 26.367 Workers . Full-time 1321 73.985 30.032 104.017 1.044 6.771		į	į	į			į
. Total in FTE							
- university education     Full-time							
. Full-time 12131 19.567 5.105 24.672 1.667 2.649 . Part-time 12132 5.634 2.532 8.166 985 1.683 . Total in FTE 12133 23.597 6.773 30.369 1.828 3.584 d)BY PROFESSIONAL CATEGORY Management staff . Full-time 1301 3.566 651 4.217 536 446 . Part-time 1302 431 273 704 127 146 . Total in FTE 1303 3.838 777 4.615 574 552 Employees . Full-time 1341 166.074 75.939 242.013 3.765 19.912 . Part-time 1342 52.310 37.459 89.769 2.791 15.889 . Total in FTE 1343 196.606 98.216 294.822 3.881 26.367 Workers . Full-time 1321 73.985 30.032 104.017 1.044 6.771		12123	30.302	13.740	10.212	2.320	0.175
. Total in FTE 12133 23.597 6.773 30.369 1.828 3.584 d)BY PROFESSIONAL CATEGORY Management staff . Full-time 1301 3.566 651 4.217 536 446 Part-time 1302 431 273 704 127 146 Total in FTE 1303 3.838 777 4.615 574 552 Employees . Full-time 1341 166.074 75.939 242.013 3.765 19.912 Part-time 1342 52.310 37.459 89.769 2.791 15.889 Total in FTE 1343 196.606 98.216 294.822 3.881 26.367 Workers . Full-time 1321 73.985 30.032 104.017 1.044 6.771	. Full-time	12131				1.667	
d)BY PROFESSIONAL CATEGORY Management staff . Full-time							
Management staff     . Full-time     1301     3.566     651     4.217     536     446       . Part-time     1302     431     273     704     127     146       . Total in FTE     1303     3.838     777     4.615     574     552       Employees		12133	23.597	6.773	30.369	1.828	3.584
Full-time     1301     3.566     651     4.217     536     446       Part-time     1302     431     273     704     127     146       Total in FTE     1303     3.838     777     4.615     574     552       Employees     574     552     574     552       Full-time     1341     166.074     75.939     242.013     3.765     19.912       Part-time     1342     52.310     37.459     89.769     2.791     15.889       Total in FTE     1343     196.606     98.216     294.822     3.881     26.367       Workers     Full-time     1321     73.985     30.032     104.017     1.044     6.771	·	-					
. Total in FTE 1303 3.838 777 4.615 574 552 Employees . Full-time 1341 166.074 75.939 242.013 3.765 19.912 . Part-time 1342 52.310 37.459 89.769 2.791 15.889 . Total in FTE 1343 196.606 98.216 294.822 3.881 26.367 Workers . Full-time 1321 73.985 30.032 104.017 1.044 6.771	. Full-time		!				
Employees . Full-time							
Full-time     1341     166.074     75.939     242.013     3.765     19.912       . Part-time     1342     52.310     37.459     89.769     2.791     15.889       . Total in FTE     1343     196.606     98.216     294.822     3.881     26.367       Workers     Full-time     1321     73.985     30.032     104.017     1.044     6.771		1303	3.838	777	4.615	574	552
. Part-time       1342       52.310       37.459       89.769       2.791       15.889         . Total in FTE       1343       196.606       98.216       294.822       3.881       26.367         Workers       . Full-time       1321       73.985       30.032       104.017       1.044       6.771		1341	166.074 l	75.939	242.013	3.765	19.912
Workers . Full-time 1321 73.985 30.032 104.017 1.044 6.771							
. Full-time 1321   73.985  30.032  104.017  1.044  6.771		1343	196.606	98.216	294.822	3.881	26.367
		1201	72 005	20 020	104 015	1 044	6 771
	. Full-time . Part-time	1321	91.213	30.032 51.815	104.017	1.044    872	

Grouping: PU340 - Services to businesses and individuals

NACE-BEL2008: + 37\* + 38\* - 38222\* - 383\* + 39\* + 411\* + 582\* + 59\* + 60\* + 62\* + 63\* + 66\* + 68\* + 69\* + 7\* - 75\* - 79\* + 80\* + 81\* + 82\* + 855\* + 90\* + 91\* + 92\* + 93\* + 95\* + 96\* + 97\*

AMOUNTS NUM. OF ENTERP. Codes | Complete | Abbreviated | Total | Comp. | Abbr. -----Total in FTE 129.830 59.476 | 189.305 | 1.226 | 11.385 Others . Full-time 1331 483 1.858 2.341 142 1.182 . Part-time 1332 178 1.088 1.266 41 377 168 2.352 2.935 1.496 . Total in FTE 1333 584 SPECIFICALLY FOR COMPLETE FORMS : B.HIRED TEMPORARY STAFF AND PERSONS PLACED AT THE ENTERPRISE'S DISPOSAL DURING CURRENT PERIOD a) HIRED TEMPORARY STAFF . Average number of persons employed 8.716 1.761 . Number of hours 1511 16.553.469 1.762 actually worked Costs for the enterprise 1521 415.032 1.762 b) PERSONS PLACED AT THE ENTERPRISE'S DISPOSAL . Average number of persons employed 2.941 . Number of hours 5.022.257 1512 139 actually worked . Costs for the enterprise 1522 248.960 139 II.LIST OF PERSONNEL MOVEMENTS DURING THE ACCOUNTING PERIOD A.ENTRIES a)NUMBER OF EMPLOYEES FOR WHOM THE COMPANY HAS INTRODUCED A DECLARATION DIMONA OR WHO WERE INSCRIBED TO THE GENERAL REGISTER DURING THE ACCOUNTING PERIOD . Full-time 2051 1.311.358 256.815 1.568.173 3.034 14.669 . Part-time 2052 1.735.420 274.178 2.009.598 1.444 | 10.198 3.172 | 19.298 . Total in FTE 2053 2.262.162 361.953 2.624.115 SPECIFICALLY FOR COMPLETE FORMS : b) BY TYPE OF EMPLOYMENT CONTRACT Contract for an indefinite period . Full-time 52.564 2.830 2101 . Part-time 2102 49.446 1.125 . Total in FTE 2103 75.715 2.965 Contract for a definite period . Full-time 2111 1.188.983 1.414 . Part-time 2112 1.654.328 690 . Total in FTE Contract for the execution of 1.570 2113 2.111.184 a specifically assigned work . Full-time 2121 69.350 . Part-time 2122 27.758 42 Total in FTE 2123 73.415 98 Replacement contract 2131 125 . Full-time 461 87 . Part-time 2132 3.888 . Total in FTE 1.847 172 B. DEPARTURES a) NUMBER OF EMPLOYEES WHOSE CONTRACT-TERMINATION DATE HAS BEEN ENTERED IN A DECLARATION DIMONA OR IN THE REGISTER GENERAL OF PERSONNEL DURING THE ACCOUNTING PERIOD 1.325.480 1.731.174 3.062 14.091 10.156 . Full-time 3051 250.646 1.576.126 269.846 1.769 . Part-time 2.001.020 3052 346.478 . Total in FTE 3053 2.273.604 2.620.082 3.231 18.775 SPECIFICALLY FOR COMPLETE FORMS : b) BY TYPE OF EMPLOYMENT CONTRACT Contract for an indefinite period . Full-time 3101 49.578 2.873 . Part-time 3102 46.585 1.538 Total in FTE 3.058 3103 71.676 Contract for a definite period . Full-time 1.206.279 1.354 3111 1.676.703 2.127.785 Part-time 3112 664 1.512 Total in FTE 3113 Contract for the execution of a specifically assigned work . Full-time 3121 69.177 72 Part-time 3122 5.318 36 72.524 Total in FTE 3123 85 Replacement contract 113 . Full-time 3131 3132 . Part-time 2.568 72 Total in FTE 3133 1.619 153 c) BY REASON OF TERMINATION

Grouping: PU340 - Services to businesses and individuals

				NUM. OF	F ENTERP.	
	Codes -	Complete	Abbreviated	Total	Comp.	Abbr.
OF CONTRACT						
Retirement	2425		*	*	2.45	*
. Full-time . Part-time	3401 3402	1.169   621		*	345 255	*
. Total in FTE	3403	1.534	*	*	495	*
Unemployment with extra	3103	1.001			173	i
allowance from enterprise	į	İ	į	İ	j	į
. Full-time	3411	256	*	*	134	*
. Part-time . Total in FTE	3412 3413	237   420	*	*	141 219	*
Dismissal	3413	420	"	, , , , , , , , , , , , , , , , , , ,	219	"
. Full-time	3421	22.792	*	*	1.639	*
. Part-time	3422	9.391	*	*	678	*
. Total in FTE	3423	26.242	*	*	1.784	*
Other reason . Full-time	3431	1.301.263	*	*	2.716	*
. Part-time	3432	1.720.925	*	*	1.457	*
. Total in FTE	3433	2.245.408	*	*	2.872	*
of which: number of persons who continue to render services to the enterprise at least half-time on a self-employed basis:						
. Full-time	3501	41	*	*	14	*
. Part-time	3502	3	*	*	3	*
. Total in FTE	3503	43	*	*	15	*
III.INFORMATION ON TRAINING PROVIDED TO EMPLOYEES DURING THE ACCOUNTING PERIOD						
a)Total of initiatives of formal professional training at the expense of the employer						
Men						ļ
. Number of employees involved	5801	78.615		84.976		1.679
. Number of actual training hours	5802	2.967.525	215.287	3.182.812	1.769	1.679
<ul><li>Costs for the enterprise</li><li>of which gross costs directly</li></ul>	5803 58031	136.909 136.848	8.113 7.677	145.022  144.525	2.053 1.769	3.323 1.679
linked to training	30031	130.040	7.077	144.525	1.705	1.075
<ul> <li>of which fees paid and paiments to collective funds</li> </ul>	58032	10.487	889	11.376	1.066	2.229
<ul> <li>of which grants and other financial advantages received (to deduct)</li> <li>Women</li> </ul>	58033	10.426	454	10.880	415	263
. Number of employees involved	5811	60.499	10.787	71.286	1.628	2.038
. Number of actual training hours	5812	1.994.369	225.202	2.219.571	1.628	2.038
. Costs for the enterprise	5813	84.712	7.426	92.139	1.898	3.788
- of which gross costs directly	58131	83.274	6.847	90.121	1.628	2.038
<pre>linked to training - of which fees paid and paiments</pre>	58132	5.463	1.017	6.479	1.021	2.388
to collective funds	30132	3.405	1.01/	0.175	1.021	2.300
<ul> <li>of which grants and other financial advantages received (to deduct)</li> </ul>	58133	4.024	438	4.462	373	305
b) Total of initiatives of less formal or informal professional training at the expense of the employer						
Men	F001	CF 1.50	4 225	60 505	0.45	1 000
<ul> <li>Number of employees involved</li> <li>Number of actual training hours</li> </ul>	5821 5822	65.169   1.075.086	4.337 176.217	69.506   1.251.303	946 946	1.070
. Costs for the enterprise	5823	42.999	5.011	48.009	946	1.070
Women		-2.333		-3.007	2.0	
. Number of employees involved	5831	42.785	5.462	48.247	855	1.108
<ul><li>Number of actual training hours</li><li>Costs for the enterprise</li></ul>	5832 5833	677.881   28.616	171.706 4.783	849.587    33.399	855 855	1.108
c)Total of initiatives of initial professional training at the expense of the employer						
Men				,		
. Number of employees involved	5841	2.431	1.898	4.329	210	790
<ul><li>. Number of actual training hours</li><li>. Costs for the enterprise</li></ul>	5842 5843	262.353 4.158	808.630 4.656	1.070.983	210 205	790   750
Women	3013	4.130	4.050	0.013	200	, 50
. Number of employees involved	5851	1.892	2.149	4.041	159	749
. Number of actual training hours	5852	134.665	762.083	896.748	159	749
. Costs for the enterprise	5853	1.809	4.083	5.892	153	721