

# Bank Competition and Bargaining over Refinancing

Marina Emiris (National Bank of Belgium)   François Koulischer (University of Luxembourg)  
Christophe Spaenjers (University of Colorado Boulder)

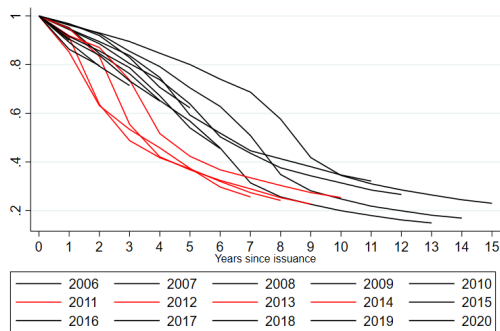
NBB Conference  
National Bank of Belgium  
October 21, 2022

Disclaimer: The views expressed do not necessarily represent the views of the NBB

# Motivation

- ▶ For many households, when/whether to refinance is among the most important financial decisions they will ever make
- ▶ Evidence of widespread “failure to refinance” (Agarwal et al., 2016; Keys et al., 2016)
- ▶ Prior research on household (in)action has focused on borrowers’ demographic and socio-economic characteristics—and on the channels through which these characteristics may be correlated with *demand* for refinancing
  - ▶ Both behavioral/psychological and informational channels (Andersen et al., 2020)
- ▶ This paper focuses on the *supply* determinants of refinancing
  - ▶ Households’ access to finance is shaped by local banking and mortgage market conditions (Ergunor, 2010; Scharfstein and Sunderam, 2016; Célerier and Matray, 2019; Buchak and Jørring, 2021)
  - ▶ Competitive frictions can affect refinancing activity (Scharfstein and Sunderam, 2016; Agarwal et al., 2022)

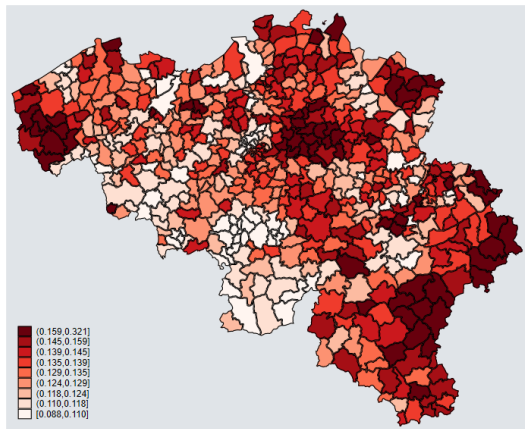
# Motivation: Loan renegotiation



**Figure.** Fraction of 20 year loans outstanding by years since issuance and vintage

- ▶ Most mortgages in Belgium have a fixed interest rate over long maturities ( $> 15$  years)
- ▶ However, few mortgages are held until maturity
- ▶ For 20 year mortgages, 20% to 60% were repaid after only 5 years in the last decades
- ▶ Renegotiation activity is substantial

# Motivation: Heterogeneity in local banking markets



**Figure.** Local bank branch Herfindahl index in 2020

- ▶ Large differences in local banking markets in Belgium
- ▶ Some municipalities have few banks with local presence and a concentrated market
- ▶ Other markets are less concentrated

# This paper

## Model

- ▶ Refinancing as bargaining game between household, incumbent bank  $A$ , and outside lender  $B$
- ▶ Switching banks can be costly for households
- ▶ Borrowers differ in their “bargaining power” with respect to banks
- ▶ Both switching costs and bargaining power function of both market and borrower characteristics

## Data

- ▶ We use loan-level data on the universe of household borrowing in Belgium since 2006
  - ▶ More than 7m mortgages for about 3m households
- ▶ We can track households across banks and over time
- ▶ Granular measurement of local banking market characteristics

# Overview of results

## Model Predictions

- ▶ Refinancing activity (+ % external) goes up with size and maturity of mortgage
- ▶ If local competition ↗, refinancing activity (esp. external) ↗
- ▶ Households with lower switching costs are more likely to refinance externally, but have lower average gains conditional on refinancing

## Facts

- ▶ Internal refinancing more prevalent than external refinancing
- ▶ Higher local market concentration is associated with lower refinancing propensity
- ▶ Borrowers that already have a credit relation with another bank are more likely to refinance externally—but less so (i) if current lender has local branch, and (ii) in high-income municipalities

## Related literature

- ▶ Local drivers of household refinancing (Fisher et al., 2021; McCartney and Shah, 2021); bargaining and refinancing (Allen et al., 2014; Bhutta et al., 2021) and household financial decision-making more generally (Miller and Soo, 2021; Keys et al., 2022)
- ▶ Credit market structure (Buchak and Jørring, 2021; Ergungor, 2010; Célerier and Matray, 2019), and “stickiness” of household-bank relations (Atmaca et al., 2020; Brown et al., 2020)
- ▶ Transmission of monetary policy through mortgage/refinancing markets (Scharfstein and Sunderam, 2016; Benetton et al., 2021; Agarwal et al., 2022)
- ▶ Mortgage markets as amplifiers of pre-existing disparities (Bayer et al., 2017; Sakong, 2020; Goldsmith-Pinkham and Shue, 2020) and heterogeneous effects of monetary policy (Coibion et al., 2017; Martinez-Toledano, 2020; Emiris and Koulischer, 2021)

### Contribution:

1. New data covering the full population of borrowers and lenders
2. Framework linking borrower choice to competitive and regulatory environment

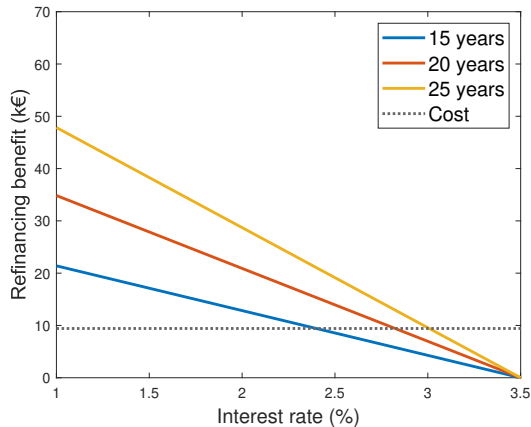
# Simple refinancing decision rule

- ▶ The gain / loss from refinancing for a change in interest rate  $\Delta r$  is

$$\Delta D = -D_0 \times \text{Duration}^* \times \Delta r$$

where  $\text{Duration}^* = \text{Duration} / (1 + r)$  is the modified duration and  $D_0$  is the loan value

- ▶ The benefits from a fall in interest rates are increasing in the maturity  $T$
- ▶ External refinancing costs of around €10,000 on a €250,000 mortgage



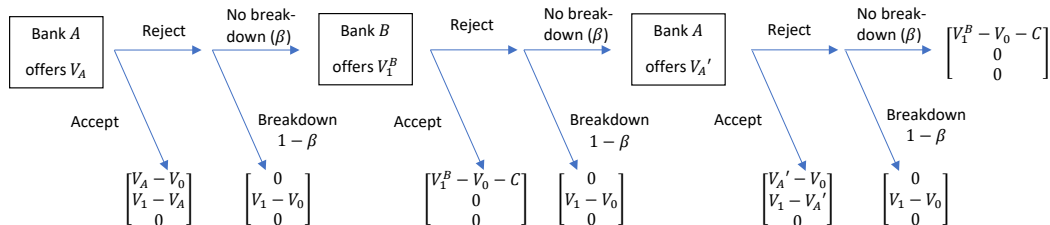
**Figure.** Benefit of refinancing a €250k mortgage by initial maturity



## Bargaining over refinancing: Model setup

- ▶ A borrower has a mortgage with a bank  $A$  issued at a (fixed) interest rate  $r_0$
- ▶ The value of the contractual mortgage payments is  $V_0$  (using  $r_0$ )
- ▶ At date 1, interest rates fall and the value increases to  $V_1 > V_0$
- ▶ The borrower can repurchase its loan at the initial value  $V_0$ , but does not have the funds to do so
- ▶ Bank  $A$  and an outside bank  $B$  make offers issue a new (larger) loan with the same repayment schedule

# Model overview: 3 negotiation stages



- ▶ The borrower must pay a cost  $C$  for switching bank
- ▶ The no-breakdown probability  $\beta$  captures the bargaining power of the borrower

# Equilibrium

## Proposition (Outcome of bargaining over refinancing)

**(i) Captive borrower.** If  $V_1^B - V_0 - C < 0$ , bank A offers  $V_A = V_0$ , and the borrower does not refinance.

**(ii) Internal refinancing.** If  $0 < V_1^B - V_0 - C < \frac{V_1 - V_0}{\beta}$ , bank A offers the borrower

$$V_A = \beta (V_1^B - V_0 - C) + V_0,$$

in stage 1, and the borrower accepts this offer.

**(iii) External search.** If  $V_1^B - V_0 - C > \frac{V_1 - V_0}{\beta}$ , bank A offers  $V_A = V_1$  in stage 1, which the borrower refuses. In case of no breakdown after stage 1, bank B then offers  $V_1^B$  in stage 2, which the borrower accepts.

# Empirical predictions

## **Implication 1:** Refinancing propensities and realized refinancing gains

- ▶ Both overall refinancing propensities and the relative share of external refinancing will go up with the outstanding balance and remaining maturity of mortgages. Gross gains from refinancing externally will generally exceed the gains from refinancing internally.

## **Implication 2:** Bank competition and refinancing

- ▶ If bank competition rises, total refinancing activity—and, in particular, external refinancing activity—is likely to go up.

## **Implication 3:** Refinancing and household switching costs

- ▶ Households with lower switching costs are more likely to refinance externally. Observed average realized gross gains conditional on refinancing externally will be lower for households with lower switching costs.

# Mortgage data

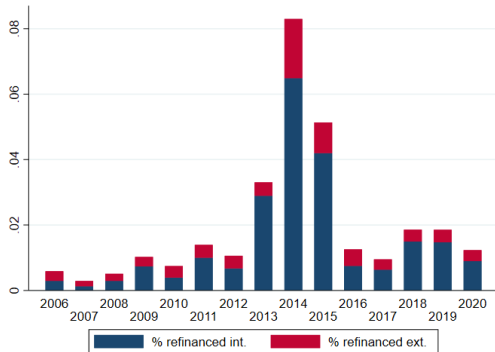
Mortgage data from the National Bank of Belgium's (NBB) official household credit registry.

- ▶ Universe of household borrowing in Belgium from 2006 to 2021
  - ▶ All loans outstanding to (anonymized) individuals in Belgium at each year-end
  - ▶ Includes consumer credit, defaults
- ▶ Data at the loan-borrower-issuer level
  - ▶ Total of 38 million observations
  - ▶ On average  $\sim 2.8$  million borrowers per year and  $\sim 2$  loans per borrower
  - ▶ Trace individual borrower decisions: new loans, moves (change in ZIP code), etc.

Other data

- ▶ Bank branch locations

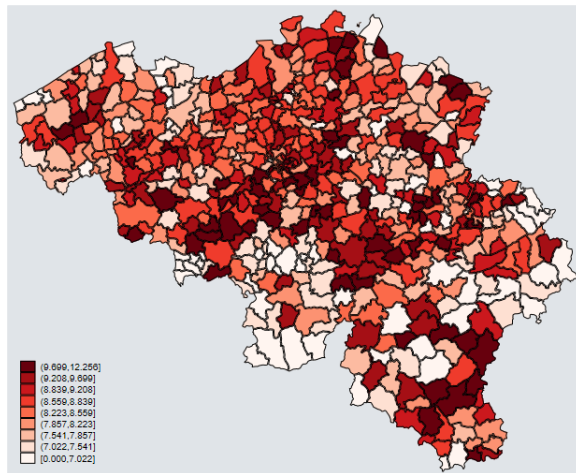
# Identification of refinanced mortgages



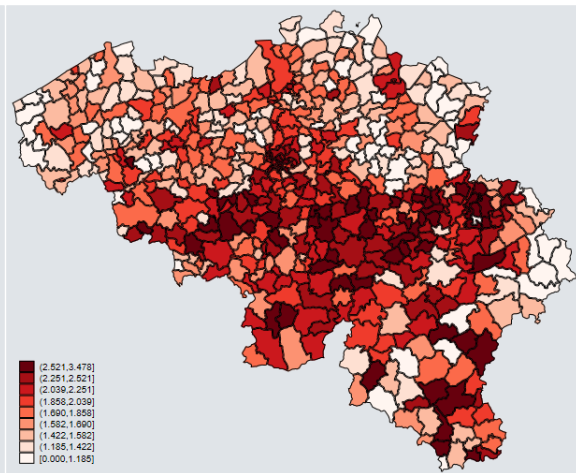
**Figure.** Fraction of active mortgages being refinanced

- ▶ Refinanced loans are flagged only from 2018
- ▶ Before 2018, we use the loan characteristics to identify refinancing activity
- ▶ A new loan is classified as a refinancing if we observe for the same borrower the deletion of one (at most two) old loan(s) before its maturity date and replacement by a new (at most two) loan(s) with a similar (90-140%) loan amount
- ▶ From these we exclude : movers and borrowers with mortgages with multiple banks ("investors")

# Geographical heterogeneity in refinancing propensities

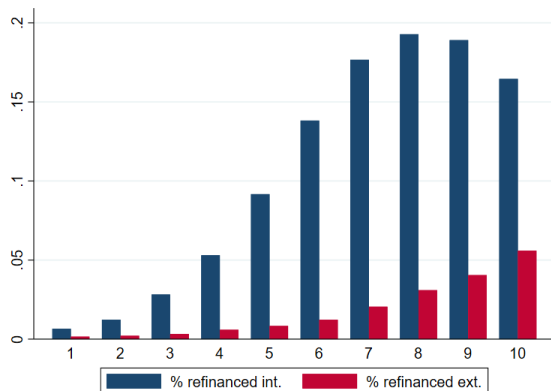


**(A)** Refinancing % in 2015



**(B)** External refinancing % in 2015

# Refinancing propensities (in 2015) as function of loan characteristics



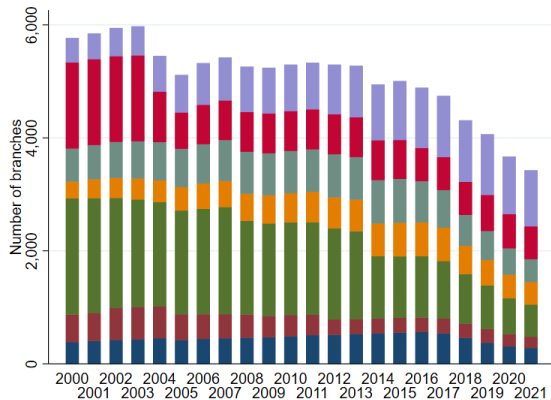
- ▶ For each loan, we compute the theoretical gain of refinancing using duration and changes in benchmark rates
- ▶ We group loans into deciles of absolute refinancing gain
- ▶ Only a limited fraction of loans with positive gains are refinanced
- ▶ The share of loans refinanced (internally or externally) increases with the potential gain

**Figure.** Refinancing propensity by decile of expected gross gain from refinancing

Breakdown



# Changes in the local banking market landscape



**Figure.** Number of bank branches in Belgium for the 7 largest banks

- ▶ Banks have reduced their local presence over the last two decades
- ▶ This has led to changes in the structure of local banking markets
- ▶ We correlate these changes in structure to refinancing activity, controlling for local market characteristics
- ▶ Specifications include bank-municipality fixed effects, time and borrower fixed effects

# Local banking market competition and refinancing decisions

	(1) All	(2) Internal	(3) External
Branches per km2	0.00153*** (0.00027)	0.00076*** (0.00021)	0.00077*** (0.00017)
Local HHI index	-0.04265*** (0.00462)	-0.03348*** (0.00398)	-0.00919*** (0.00231)
Refinancing gain polynomial?	No	No	No
Origination year x year F.E.?	Yes	Yes	Yes
Bank x municipality F.E.?	Yes	Yes	Yes
Bank x year F.E.?	Yes	Yes	Yes
Borrower age group F.E.?	Yes	Yes	Yes
Borrower F.E.?	Yes	Yes	Yes
Observations	29,904,070	29,904,093	29,907,884
R squared	0.184	0.176	0.153

Standard errors in parentheses

\*  $p < 0.10$ , \*\*  $p < 0.05$ , \*\*\*  $p < 0.01$

- ▶ Local banking presence is associated with higher refinancing activity
- ▶ Higher market concentration is associated with lower refinancing activity
- ▶ The correlation between concentration and refinancing is also negative for internal refinancing

# Switching costs and refinancing decisions

	(1)	(2)	(3)
	Internal	External	External
Lender with local branch	0.00010 (0.00032)	-0.00020 (0.00015)	-0.00606 (0.00523)
Borrower with other bank	-0.00225*** (0.00012)	0.00169*** (0.00005)	0.05032*** (0.00133)
Refinancing gain polynomial?	Yes	Yes	Yes
Bank x municipality F.E.?	Yes	Yes	Yes
Bank x year F.E.?	Yes	Yes	Yes
Municipality x year F.E.?	Yes	Yes	Yes
Borrower age group F.E.?	Yes	Yes	Yes
Subsample refinancers?	No	No	Yes
Observations	13,837,919	13,840,874	448,841
R squared	0.056	0.013	0.189

Standard errors in parentheses

\*  $p < 0.10$ , \*\*  $p < 0.05$ , \*\*\*  $p < 0.01$

- ▶ In the model, switching costs are a key determinant of refinancing decisions
- ▶ We use borrowers with multiple banks to proxy for lower switching costs
- ▶ We find that these borrowers are more likely to refinance externally and less likely to refinance internally

# Conclusion

## Question

- ▶ How do credit supply and bank competition affect borrower refinancing activity?

## This paper

1. Framework for borrower - bank bargaining over refinancing
2. Credit registry and regulatory data on borrowing of population in Belgium

## Preliminary results

- ▶ If local competition ↗, refinancing activity (esp. external) ↗
- ▶ Households with lower switching costs are more likely to refinance externally, but have lower average gains conditional on refinancing
- ▶ Empirical results are consistent with the predictions of the model

- Agarwal, Sumit, Gene Amromin, Souphala Chomsisengphet, Tim Landvoigt, Tomasz Piskorski, Amit Seru, and Vincent Yao, 2022, Mortgage Refinancing, Consumer Spending, and Competition: Evidence from the Home Affordable Refinance Program, *The Review of Economic Studies* rdac039.
- Agarwal, Sumit, Richard J. Rosen, and Vincent Yao, 2016, Why Do Borrowers Make Mortgage Refinancing Mistakes?, *Management Science* 62, 3494–3509.
- Allen, Jason, Robert Clark, and Jean-François Houde, 2014, The Effect of Mergers in Search Markets: Evidence from the Canadian Mortgage Industry, *American Economic Review* 104, 3365–3396.
- Andersen, Steffen, John Y. Campbell, Kasper Meisner Nielsen, and Tarun Ramadorai, 2020, Sources of Inaction in Household Finance: Evidence from the Danish Mortgage Market, *American Economic Review* 110, 3184–3230.
- Atmaca, Sümeyra, Koen Schoors, and Marijn Verschelde, 2020, Bank loyalty, social networks and crisis, *Journal of Banking & Finance* 112, 105269.
- Bayer, Patrick, Marcus Casey, Fernando Ferreira, and Robert McMillan, 2017, Racial and Ethnic Price Differentials in the Housing Market, *Journal of Urban Economics* 102, 91–105.
- Benetton, Matteo, Alessandro Gavazza, and Paolo Surico, 2021, Mortgage Pricing and Monetary Policy, Technical report.
- Bhutta, Neil, Andreas Fuster, and Aurel Hizmo, 2021, Paying Too Much? Borrower Sophistication and Overpayment in the US Mortgage Market, Technical report.
- Brown, Martin, Benjamin Guin, and Stefan Morkoetter, 2020, Deposit withdrawals from distressed banks: Client relationships matter, *Journal of Financial Stability* 46, 100707.
- Buchak, Greg, and Adam Jørring, 2021, Do Mortgage Lenders Compete Locally? Implications for Credit Access, Technical report.
- Coibion, Olivier, Yuriy Gorodnichenko, Lorenz Kueng, and John Silvia, 2017, Innocent Bystanders? Monetary policy and inequality, *Journal of Monetary Economics* 88, 70–89.
- Célerier, Claire, and Adrien Matray, 2019, Bank-Branch Supply, Financial Inclusion, and Wealth Accumulation, *Review of Financial Studies* 32, 4767–4809.
- Emiris, Marina, and François Koulischer, 2021, Low Interest Rates and the Distribution of Household Debt, Working paper.
- Ergungor, Ozgur Emre, 2010, Bank Branch Presence and Access to Credit in Low- to Moderate-Income Neighborhoods, *Journal of Money, Credit and Banking* 42, 1321–1349.

Fisher, Jack, Alessandro Gavazza, Lu Liu, Tarun Ramadorai, and Jagdish Tripathy, 2021, Refinancing Cross-Subsidies in the Mortgage Market, Technical report.

Goldsmith-Pinkham, Paul, and Kelly Shue, 2020, The Gender Gap in Housing Returns, NBER Working Paper 26914.

Keys, Benjamin J, Neale Mahoney, and Hanbin Yang, 2022, What Determines Consumer Financial Distress? Place- and Person-Based Factors, *The Review of Financial Studies* hhac025.

Keys, Benjamin J., Devin G. Pope, and Jaren C. Pope, 2016, Failure to Refinance, *Journal of Financial Economics* 122, 482–499.

Martinez-Toledano, Clara, 2020, House Price Cycles, Wealth Inequality and Portfolio Reshuffling, Technical report, WID.

McCartney, W. Ben, and Avni Shah, 2021, Household Mortgage Refinancing Decisions are Neighbor Influenced, Working paper.

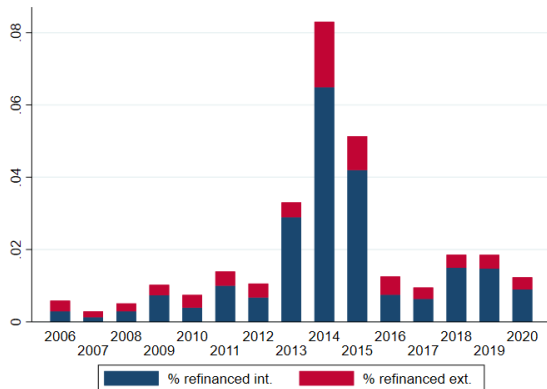
Miller, Sarah, and Cindy K Soo, 2021, Do Neighborhoods Affect the Credit Market Decisions of Low-Income Borrowers? Evidence from the Moving to Opportunity Experiment, *Review of Financial Studies* 34, 827–863.

Sakong, Jung, 2020, Cyclical Housing Transactions and Wealth Inequality, Working paper.

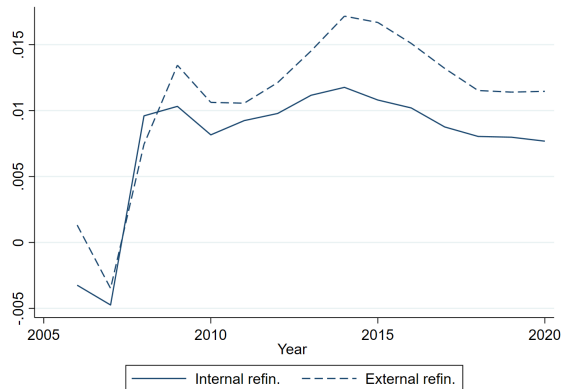
Scharfstein, David, and Adi Sunderam, 2016, Market Power in Mortgage Lending and the Transmission of Monetary Policy, Technical report.

## Appendix

# Refinancing activity and realized gains



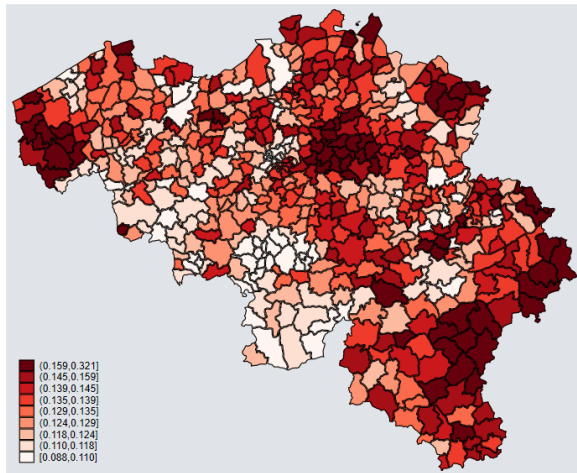
**(A)** Fraction of active mortgages being refinanced in the next calendar year



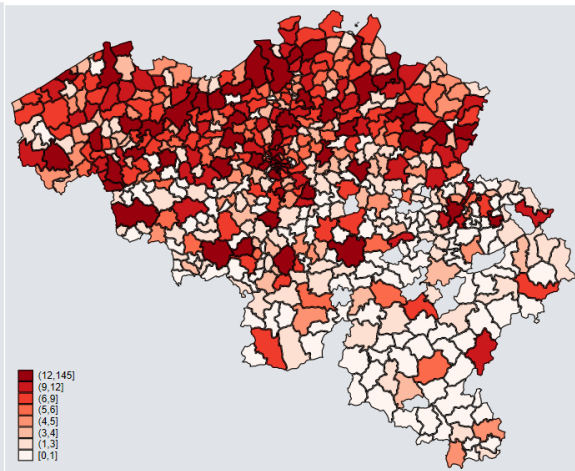
**(B)** Interest rate differential on old vs. new loans



# Local mortgage market concentration

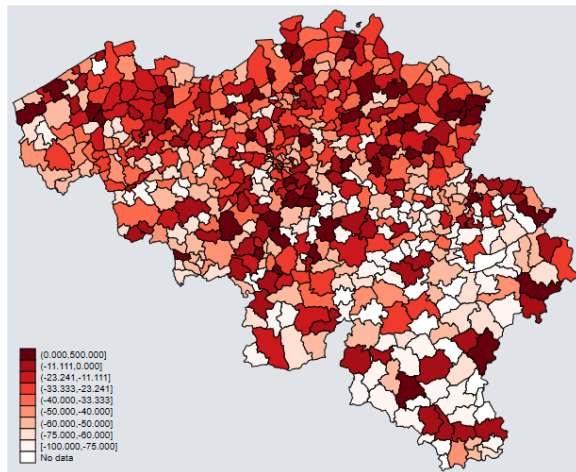


**(A)** Local HHI index in 2020

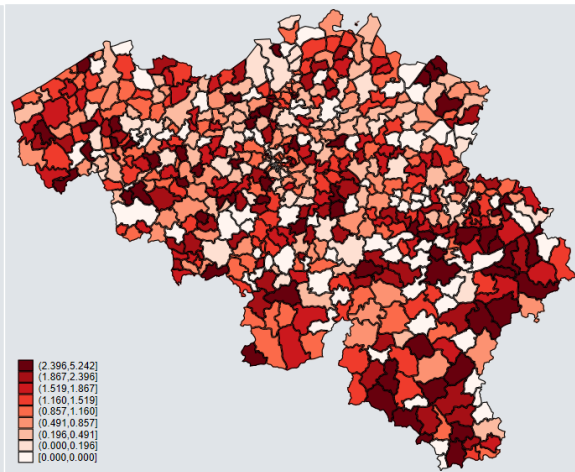


**(B)** Number of bank branches in 2020

# Local mortgage concentration and household-bank relations

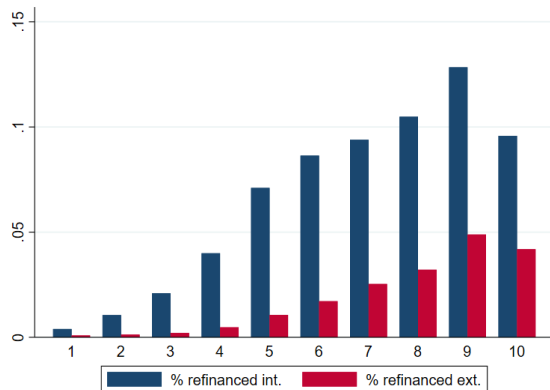


**(A)** Relative change in number of bank branches  
2007–2020

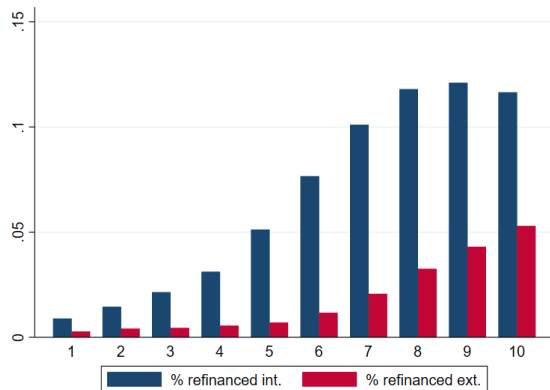


**(B)** Proportion of borrower-year combinations  
experiencing local branch closure of lender

# Refinancing propensities (in 2015) as function of loan characteristics



**(A)** Deciles of remaining time until maturity



**(B)** Deciles of estimated loan balance

[Back](#)

# Geographical heterogeneity in the importance of switching costs

	(1) Internal	(2) External	(3) External
Lender with local branch	-0.00001 (0.00046)	-0.00030 (0.00022)	-0.00603 (0.00768)
High-income municipality × Lender with local branch	0.00020 (0.00062)	0.00017 (0.00030)	-0.00004 (0.01029)
Borrower with other bank	-0.00268*** (0.00017)	0.00183*** (0.00007)	0.05612*** (0.00198)
High-income municipality × Borrower with other bank	0.00079*** (0.00023)	-0.00027*** (0.00010)	-0.01042*** (0.00265)
Refinancing gain polynomial?	Yes	Yes	Yes
Bank × municipality F.E.?	Yes	Yes	Yes
Bank × year F.E.?	Yes	Yes	Yes
Municipality × year F.E.?	Yes	Yes	Yes
Borrower age group F.E.?	Yes	Yes	Yes
Subsample refinancers?	No	No	Yes
Observations	13,837,919	13,840,874	448,841
R squared	0.056	0.013	0.189

Standard errors in parentheses

\*  $p < 0.10$ , \*\*  $p < 0.05$ , \*\*\*  $p < 0.01$

# Switching costs and realized gains from refinancing

	(1)	(2)	(3)	(4)
	Internal	External	Internal	External
Lender with local branch	-0.16339 (0.10625)	0.42701** (0.21537)	-0.17145 (0.11044)	0.44735** (0.21263)
Borrower with other bank	0.01241 (0.01008)	-0.09767*** (0.02583)	-0.00410 (0.02481)	-0.07511** (0.03354)
Borrower with other bank × Lender with local branch			0.02088 (0.02686)	-0.04083 (0.04865)
Initial interest control?	Yes	Yes	Yes	Yes
Origination year × year F.E.?	Yes	Yes	Yes	Yes
Bank × municipality F.E.?	Yes	Yes	Yes	Yes
Bank × year F.E.?	Yes	Yes	Yes	Yes
Municipality × year F.E.?	Yes	Yes	Yes	Yes
Borrower age group F.E.?	Yes	Yes	Yes	Yes
Observations	543,155	168,326	543,155	168,326
R squared	0.128	0.189	0.128	0.189

Standard errors in parentheses

\*  $p < 0.10$ , \*\*  $p < 0.05$ , \*\*\*  $p < 0.01$